

# HWS Information Technology Services Bulletin

**Number:** 2011-39

**Date:** August 9, 2011

**Title:** Planned System Outages

**Description:**

Information Technology Services will perform routine maintenance on the Colleges' servers and network devices. Security patches and updates will be applied to many of the Colleges' systems. During this time there will be brief outages of HWS network services such as e-mail, printing, file storage, web sites, PeopleSoft, Blackboard, PowerFAIDS, etc.

**Estimated time impacted:** Sunday, August 14, 2011 between 5 a.m. and noon.

**Contact:** Current information about this bulletin may be found at <http://www.hws.edu/itservices/bulletins.aspx>. If you have any questions or concerns, please contact IT Services at [helpdesk@hws.edu](mailto:helpdesk@hws.edu) or call 315-781-HELP.

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**Type:**

Scheduled

**Category:**

Maintenance

**Distribution:**

[hwsnetworkaccounts@hws.edu](mailto:hwsnetworkaccounts@hws.edu)