

# HWS Information Technology Services Bulletin

**Number:** 2011-14

**Date:** May 2, 2011

**Title:** Planned Telephone Outage

**Description:**

The Colleges' telephone service provider (Time Warner Telecom) will perform maintenance on their national network. This maintenance will cause a 15-minute disruption of telephone services to off-campus locations.

Note: The internal calls on the campus telephone system will work during this time.

**Estimated time impacted:** Thursday, May 5, 2011 between midnight and 12:30 AM.

**Contact:** If you have any questions or concerns, please contact IT Services at [helpdesk@hws.edu](mailto:helpdesk@hws.edu) or call 315-781-HELP.

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**Type:**

Scheduled

**Category:**

Alert

**Distribution:**

HWS Network Accounts