

HWS Information Technology Services Bulletin

Number: 2011-01

Date: January 26, 2011

Title: Planned System Outages

Description:

Information Technology Services will perform routine maintenance on the Colleges' servers and network devices. Security patches and updates will be applied to many of the Colleges' systems. During this time there will be brief outages of HWS network services such as e-mail, printing, file storage, web sites, PeopleSoft, Blackboard, PowerFAIDS, etc.

In addition, the Colleges' Internet and telephone service provider will perform maintenance that will cause a brief Internet and telephone outage between midnight and 5:00 AM; we expect one minute or less of downtime.

Estimated time impacted: Sunday, January 30, 2011 between midnight and 11:00 AM.

Contact: Current information about this bulletin may be found at <http://www.hws.edu/itservices/bulletins.aspx>. If you have any questions or concerns, please contact IT Services at helpdesk@hws.edu or call 315-781-HELP.

Type:

Scheduled

Category:

Maintenance

Distribution:

hwsnetworkaccounts@hws.edu