

# HWS Information Technology Services Bulletin

**Number:** 2009-49

**Date:** October 2, 2009

**Title:** E-mail display names corrected

**Description:**

Last night some work was done on our user directory system that inadvertently affected the display name of many employees within systems like Active Directory and the campus email system. The last name was replaced with the employee's office location. This issue has been resolved.

We apologize for any inconvenience this may have caused.

**Contact:** Current information about this bulletin may be found at <http://www.hws.edu/itservices/bulletins.aspx>. If you have any questions or concerns, please contact IT Services at [helpdesk@hws.edu](mailto:helpdesk@hws.edu) or call 315-781-HELP.

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**Type:**

Emergency

**Category:**

Alert

**Distribution:**

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