

HWS Information Technology Services Bulletin

Number: 2009-38

Date: August 19, 2009

Title: Hoax E-Mail Alert

Description:

To all HWS network account users:

It has been brought to our attention that several people on campus received an e-mail requesting they type their password in a reply. This e-mail is signed the Hws.edu Customer Care message center or similar.

This message is NOT from HWS IT Services. We would never ask you to type out your password in an email and send it to us. We do not manage network or e-mail accounts in this manner. It is best practice to never share your password unless you verify, in person, that it is a legitimate request.

From: Support <account@upgrade.com>
Date: August 18, 2009 3:48:41 PM EDT
Subject: ATTENTION!
Reply-To: "s.u.p.p.o.r.t@live.com" <s.u.p.p.o.r.t@live.com>

This message is from Hws.edu Customer Care message center®, to all Hws.edu account owners. We are currently upgrading our data base and e-mail account center. We are deleting all unused Hws.edu account to create more space for new accounts. You are advice to verify and confirm your account details below to enable us upgrade our Hws.edu e-mail account e.g. Hws.edu E-mail, Password,and Address etc.

Anyone whofails to do his or her own will automatically lost his or her own Account

E-mail Address:
Username:
Password:

After Sending the above information you will be sent a confirmation e-mail to notify you that your account have be succesfully upgraded.

Thanks,
Managemant.
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If you ever have concerns, please call the Help Desk at 315-781-4357.

Contact: Current information about this bulletin may be found at <http://web.hws.edu/administration/itservices/alerts.asp>. If you have any questions or concerns, please contact IT Services at helpdesk@hws.edu or call 315-781-HELP.

Type:

Unscheduled

Category:

Alert

Distribution:

hwsnetworkaccounts@hws.edu