

HWS Information Technology Services Bulletin

Number: 2009-30

Date: June 26, 2009

Title: Connecting Remotely to the HWS Network – New Services Launched

Description:

IT Services is launching a new service for remotely connecting to HWS network resources from off campus.

You can now access your M: Drive or files on the N: Drive via a Web browser. By going to <http://access.hws.edu> from a Web browser and logging in with your HWS user name and password credentials, you can access your files on the HWS network and servers. This is a Web-based service and that is available for both Macintosh and Windows users, and has been tested with current versions of Internet Explorer, Firefox and Safari.

Additionally, you have the option to install a piece of client software that will connect your machine to the HWS network from off campus and allow you to access resources as though you were on campus. This software is also cross-platform and available to both Macintosh and Windows users.

These new and enhanced remote services will replace the existing “VPN” service, which will be retired on July 31, 2009. All HWS network account users have been given access to utilize the new service. Instructions are attached to this bulletin to assist with getting started in using the remote services. Please contact the Help Desk if you have any questions or would like assistance in utilizing the new remote connectivity services.

Estimated time impacted: Through July 31, 2009

Contact: If you have any questions or concerns, please contact IT Services at helpdesk@hws.edu or call 315-781-HELP.

Type:

Scheduled

Category:

Maintenance

Distribution:

All Network Accounts