

HWS Information Technology Services Bulletin

Number: 2009-18

Date: May 5, 2009

Title: IT Services Support During Exams

Description:

Please be advised that the Help Desk will be staffed during reading and exam days (May 6th-12th) as follows:

Wednesday	May 6 th	8:00 A.M.-2:00 A.M.
Thursday	May 7 th	8:00 A.M.-2:00 A.M.
Friday	May 8 th	8:00 A.M.-Midnight
Saturday	May 9 th	9:00 A.M.-Midnight
Sunday	May 10 th	9:00 A.M.-2:00A.M.
Monday	May 11 th	8:00 A.M.-2:00 A.M.
Tuesday	May 12 th	8:00 A.M.-11:00 P.M.

If you plan to use classroom technology in conjunction with your final exam, and require additional equipment or assistance, please contact the Help Desk and provide the room, date and time of your exam so that IT Services may focus their efforts on your classroom.

In the event of an emergency during your final exam, please contact us immediately at ext. 4357, if for any reason we are unable to answer that line, please use our Emergency On-Call Phone at 315-719-3884

We encourage you to let us know if these changes are helpful and make a difference or if you have further needs or questions.

Contact: If you have any questions or concerns, please contact IT Services at Helpdesk@hws.edu or call 315-781-HELP.

Type:
Scheduled

Category:
Informational

Distribution:
hwsetworkaccounts@hws.edu