

HWS Information Technology Services Bulletin

Number: 2009-11

Date: March 30, 2009

Title: E-mail service outage

Description:

E-mail from off campus was delayed due to a hardware failure. E-mail features of other applications (e.g. Blackboard, PeopleSoft, web forms, etc.) were also unavailable during this time. The equipment is being replaced and service should be restored by 1 p.m. today.

Estimated time impacted: Through 1 pm, Monday, March 30, 2009

Contact: If you have any questions or concerns, please contact IT Services at helpdesk@hws.edu or call 315-781-HELP.

Type:

Unscheduled

Category:

Alert

Distribution:

All network accounts