

# HWS Information Technology Services Bulletin

**Number:** 2009-09

**Date:** March 9, 2009

**Title:** Planned Outages

**Description:**

Information Technology Services will perform routine maintenance on the Colleges' servers. Security patches and application updates will be applied to many of the Colleges' systems. During this time there will be brief outages of HWS network services such as e-mail, printing, file storage, web sites, PeopleSoft, Blackboard, PowerFAIDS, etc.

**Estimated time impacted:** Sunday, March 15, 2008, 6:00 AM to 12:00 PM.

If you ever have concerns, please call the Help Desk at 315-781-4357.

**Contact:** Current information about this bulletin may be found at <http://web.hws.edu/administration/itservices/alerts.asp>. If you have any questions or concerns, please contact IT Services at [helpdesk@hws.edu](mailto:helpdesk@hws.edu) or call 315-781-HELP.

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**Type:**  
Scheduled

**Category:**  
Alert

**Distribution:**  
[hwsnetworkaccounts@hws.edu](mailto:hwsnetworkaccounts@hws.edu)