

HWS Information Technology Services Bulletin

Number: 2009-05

Date: February 8, 2009

Title: Hoax E-Mail Alert

Description:

To all HWS network account users:

It has been brought to our attention that several people on campus received an e-mail requesting they type their password in a reply. This e-mail is signed the HWS.EDU WEBMAIL Support Team, WEBMAIL WEBMAIL SUPPORT, WEBMAIL ADMINISTRATOR, or similar.

This message is NOT from HWS IT Services. We would never ask you to type out your password in an email and send it to us. We do not manage network or e-mail accounts in this manner. It is best practice to never share your password unless you verify, in person, that it is a legitimate request.

HWS.EDU WEBMAIL Maintenance Notice

Dear HWS.EDU WebMail User,

This message is from HWS.EDU WEBMAIL messaging center to all HWS.EDU Email owners. We are currently upgrading our data base and e-mail center. We are deleting all unused HWS.EDU WEBMAIL USERS to create more space for new ones and also increasing the storage space.

To prevent your account from closing, you will have to update it below so that we will know that it's a presently used account.

CONFIRM YOUR EMAIL BELOW

First Name :.....

HWS.EDU webmail Username :.....

Password :

Date of Birth :

However, failure to comply may result in temporary webmail suspension.

Please understand that this is a security measure intended to help protect you and your mailbox.

We apologize for any inconvenience.

Thank you for your anticipated co-operation.

Thanks,

HWS.EDU WEBMAIL Team

If you ever have concerns, please call the Help Desk at 315-781-4357.

Contact: Current information about this bulletin may be found at <http://web.hws.edu/administration/itservices/alerts.asp>. If you have any questions or concerns, please contact IT Services at helpdesk@hws.edu or call 315-781-HELP.

Type:
 Unscheduled

Category:
 Alert

Distribution:
 hwsnetworkaccounts@hws.edu