

HWS Information Technology Services Bulletin

Number: 2009-02

Date: January 14, 2009

Title: Accessing the HWS network for Spring term

Description:

When you return to campus in January, all student computers will be required to go through the same registration process as at the start of last semester. The program (Clean Access) will make sure you have the latest version of our antivirus software (NOD32) which will be downloadable from our Web site once you are on campus. Additionally, your computer will be required to have the latest operating system updates.

You can make this process faster for your computer by installing operating system updates while you are home. Mac users can click the Apple icon in the upper left corner and go to "Software Update." Windows users can go to www.windowsupdate.com to install the latest critical updates.

Any students returning from abroad may also need to uninstall Symantec, the Colleges' antivirus program from previous years, before installing NOD32. This installer is only available on campus, so please wait until January to complete this step.

Specific steps for configuring computers for wired and wireless access on campus are available at www.hws.edu/netreg.

Setup clinics will be available in the Rosensweig Learning Commons in the Library the week you return to campus

- Monday 9-10:30 and 1-2:30
- Tuesday 9-10:30 and 1-2:30
- Wednesday 10:30-noon and 2:30-4
- Thursday 10:30-noon and 2:30-4
- Friday 10-11:30 and 3-4:30

Seating will be limited and will be available on a first-come, first-served basis.

Contact: If you have any questions or concerns, please contact IT Services at helpdesk@hws.edu or call 315-781-HELP.

Type:
Scheduled

Category:
Maintenance

Distribution:
Students