Title: Hoax E-Mail Alert

Description: It has been brought to our attention that several people on campus received an e-mail stating that their email account was over quota and that they should follow a link to increase their quota, at which time they are instructed to provide their log in credentials. This message is NOT from HWS IT Services. IT Services does not manage accounts in this fashion, nor will we ever ask you to provide your username and password via email or to validate your account. If you ever feel your password may have been compromised contact the Help Desk or reset your password at http://password.hws.edu.

All official IT Services notices and emails will always be sent from helpdesk@hws.edu. Messages sent from any other address posing as official IT Services notices should be ignored and deleted.

Below is an example of the most recent message.

From: Lyle, Richard
Sent: Friday, May 04, 2012 4:52 PM
Subject: System Administrator
Your Mailbox Is Almost Full "CLICK HERE" Update Your MailBox And Increase Your Account. Thanks System Administrator.