Planned ArcGIS Upgrade and Maintenance

Information Technology Services will perform an upgrade on the ArcGIS server on Monday, May 19 and 20. During this period all data, maps and services dependent upon ArcGIS systems will be unavailable. All maps published on the ArcServer (https://arcgissrv.hws.edu) will also be unavailable during this period.

If you use ArcGIS on your HWS computer, please contact IT Services at helpdesk@hws.edu or call 315-781-HELP to request a time that is convenient to update the software on your machine and/or departmental labs. All classroom lab machines will be updated in early August, before the 15th.

Estimated time impacted: Monday, May 19 from 8am through Tuesday, May 20 at 5pm for all ArcGIS services.

Contact: Current information about this bulletin may be found at http://www.hws.edu/itservices/bulletins.aspx. If you have any questions or concerns, please contact IT Services at helpdesk@hws.edu or call 315-781-HELP.