

HWS Information Technology Services Bulletin

Number: 2011-35

Date: July 26, 2011

Title: Planned Network & Internet Outage

Description:

Information Technologies Services will update network switches across campus. This maintenance will affect network and Internet connectivity in all buildings for about five minutes starting at 6 p.m. and ending by 9 p.m. on Tuesday, August 2.

In addition, the Colleges' Internet and telephone service provider (Time Warner Telecom) will perform maintenance. This maintenance will cause a short outage (about a minute) between midnight and 4:00 a.m. on August 3.

Estimated time impacted: Tuesday, August 2, 2011 at 6:00 p.m. through Wednesday, August 3, 2011 at 4:00 a.m.

Contact: If you have any questions or concerns, please contact IT Services at helpdesk@hws.edu or call 315-781-HELP.

Type:
Scheduled

Category:
Alert

Distribution:
HWS Network Accounts