

# HWS Information Technology Services Bulletin

**Number:** 2011-3

**Date:** February 8, 2011

**Title:** Planned Internet & Telephone Outage

**Description:**

The Colleges' Internet and telephone service provider will perform maintenance that will cause a brief Internet and telephone outage; we expect less than ten minutes of downtime.

**Estimated time impacted:** Friday, February 11, 2011 between 12:01 AM and 6:00 AM.

**Contact:** If you have any questions or concerns, please contact IT Services at [helpdesk@hws.edu](mailto:helpdesk@hws.edu) or call 315-781-HELP.

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**Type:**

Scheduled

**Category:**

Alert

**Distribution:**

HWS Network Accounts