A STUDENT’S GUIDE TO STUDY ABROAD IN TAIWAN
Prepared by the Center for Global Education

SECTION 1: Nuts and Bolts

Section 1: Nuts and Bolts
1.1 Contact Information & Emergency Contact Information
1.2 Term Calendar
1.3 Passport & Visas
1.4 iNext Insurance and HTH insurance
1.5 Power of Attorney and Medical authorization
1.6 Register to Vote
1.7 Travel Dates/Group Arrival
1.8 Friday Emails
1.9 Orientation
1.10 What to Bring

Section 2: Studying & Living Abroad

2.1 Academics Abroad
2.2 Money and Banking
2.3 Housing and Meals Abroad
2.4 Email Access
2.5 Service Abroad
2.6 Cell Phones and Communications Home
2.7 Travel Tips
2.8 Note to Students abroad in an Election Year

Section 3: All About Culture

3.1 Experiential Learning: What it’s all about
3.2 Adjusting to a New Culture
3.3 Culture Learning: Customs and Values

Section 4: Health and Safety

4.1 Safety Abroad: A Framework
4.2 If things go Wrong/How to Get Help
4.3 Health Care and Insurance
4.4 HIV and STDs
4.5 Gender Roles, Sexuality and Social Norms
4.6 Drugs
4.7 Traffic
4.8 Politics

Section 5. Student Conduct and Judicial Policies Abroad

5.1 Your Responsibilities and Behavior Abroad
5.2 If you are a Victim
5.3 For More Information

Section 6: Coming Back

6.1 Registration & Housing
6.2 Reentry and Readjustment

Appendix 1   Using your HTH Worldwide Insurance
1.1 CONTACT INFORMATION

On-Site

April Wang, Resident Coordinator, CIEE Taiwan
Room 340202, Ji Tao Lou
National Chengchi University
No 64, Section 2, Zhi Nan Road
Taipei, Taiwan 116
Email: AWang@ciee.org
Tel: 011 886-2-2938-7205 (from the U.S.) 02-2938-7205 (from within Taiwan)

Print out and bring the director's name and in-country contact info WITH you in your hand luggage (and leave a copy with your parents) so that you (and your folks) will know who/where/how to get in touch if you need any assistance.

Contact info. for CIEE in the U.S.

Rachel McCabe
Study Abroad Advisor, Asia
CIEE: Council on International Educational Exchange
300 Fore Street
Portland, ME 04101 USA
Tel: +1. 207-553-4180
Fax: +1.207.553.5097
Email: rmccabe@ciee.org

Please note that the primary contact person at CIEE for all questions concerning programs in Asia is Rachel McCabe. If you have any questions about specifics or program logistics, start with Rachel!

CENTER FOR GLOBAL EDUCATION

EMERGENCY NUMBER AFTER HOURS/WEKENDS: 315-781-3333

Thomas D’Agostino, Director
Trinity Hall, 3rd Floor
Hobart and William Smith Colleges
Geneva, New York 14456
315-781-3307 (tel)
315-781-3023 (fax)
e-mail: tdagostino@hws.edu
Contact for: Emergencies and other critical issues

Amy S. Teel, Programs Operations Manager
e-mail: teel@hws.edu
Contact for: Program details, flight information, etc.

Doug Reilly, Programming Coordinator
e-mail: dreilly@hws.edu
Contact for: Orientation questions, return issues, SIIF grants, the Aleph, etc.
Sue Perry, Office Support Specialist
(same address, phone and fax)
e-mail: cgestaff@hws.edu
Contact for: Paperwork, general inquiries

1.2 TERM CALENDAR

Fall 2015

Depart the U.S.: August 29, 2015
Student Arrival in Taipei: August 30
CIEE Orientation: August 30 - September 4
Language Placement Test: August 31
Elective Courses Begin: August 31
Language Courses Begin: September 8
Midterm Exams: October 19-23
Final Exams CIEE courses Nov 23-27
Language Final Presentation December 9
Elective Courses End December 10
Departure from Taipei: December 14

Note – All CIEE Taiwan students will receive additional details about program dates, including breaks and scheduled trips, directly from CIEE.

1.3 PASSPORTS, VISAS AND PROGRAM PAPERWORK

By now you should have your passport in hand. CIEE will advise you about the process and timeline for obtaining your visa. YOU CANNOT ENTER TAIWAN AS A STUDENT WITHOUT AN APPROPRIATE VISA! Check with CIEE urgently if you have neither secured yours nor received the instructions about the process by July 15.

Once you obtain your visa and have your passport safely back in hand, remember this advice: make copies of your passport’s identification page (with the photo on it), any pages with entry stamps, your visa and your acceptance letter. Put these copies in various locations. Leave one at home with your parents. Put them in different pieces of luggage/locations. Here’s why: if you lose your passport, having a copy of it will make getting a new one much, much easier.

CIEE requires that you complete their own forms and documents (even if some of these replicate ours) and return these to them promptly. To do so, you must first set up an on-line access account. Please check your CIEE admission letter (sent electronically) and follow directions. Failure to meet their deadlines could result in a serious delay of your visa paperwork and housing assignment in Beijing or Nanjing.

1.4 POWER OF ATTORNEY/MEDICAL RELEASE

Sometimes, after students have departed the U.S., important issues arise that require legal signatures or procedures. An example is a student loan or financial aid document that requires a student signature – but you will be gone and generally a fax or photocopy is not considered ‘legal’ in lieu of an original signature. We recommend that you consider signing Power of Attorney over to your parent(s) to cover such eventuality. Since the form and process varies from state to state, we cannot
cover all options here but you can easily find Power of Attorney information on the internet. In most states there is no charge to establish a Power of Attorney so cost should not be a concern.

In a similar vein, we encourage you to prepare and sign a general release giving permission for insurance companies and medical practitioners to speak with your parents in the case of emergencies and so that they can help you make medical decisions and/or file claims on your behalf. You can bring a copy of the release with you and leave one with your parent(s). If you are uncomfortable signing a general release, you can also sign more limited or specific releases to control or release specific sorts of information. Keep in mind that if you are over 18, medical providers may refuse to share any information at all about your condition without such written consent which will limit your parents’ ability to assist you.

1.5 iNEXT TRAVEL CARD AND HTH INSURANCE

CIEE provides the iNext travel card for all program participants. This is included as part of the program fees. This card will provide travel and medical insurance that covers you while you are abroad so be sure you have this card with you. Click here for more information:  
http://www.ciee.org/study-abroad/parents/insurance/ Policy details can be found here:  
https://www.ciee.org/enrollment/ftp/INEXT.pdf  This policy is limited to $100,000 of medical coverage.

The iNext card also allows you the option of getting a free international cell phone and Sim card rental through Piccell Wireless. Check out that deal here:  
http://www.inext.com/travel-card-deals/free-cell-phone.aspx  Note: while the phone is free, the calls are not. Expect to pay for outgoing service (i.e. calls that you make). Incoming calls are free.

In addition, HWS has secured a medical insurance, medical evacuation and security evacuation plan for you, through HTH Worldwide insurance. We encourage you to use your iNext insurance within France (and CIEE will tell you at orientation exactly what to do and how to seek medical help if you need it) and to use your HTH insurance policy whenever you travel for pleasure in other countries. You can also use the HTH customer service support now, if you need information, for instance, of whether and how you can bring U.S. prescription drugs into France.

Details of your plan have already been sent to you by HTH in care of your HWS student email account. Co-pays and deductibles are minimal. If you seek care from an HTH approved provider by calling the HTH customer service number in advance of treatment for a referral, often HTH will pay the provider directly, eliminating the need for reimbursement. In cases where you have to pay yourself upfront, you will also find claims instructions and forms online on their website. If you have a chronic physical or mental illness and know even before departure that you will need care abroad, you can also call HTH customer service (confidential service) to get connected to the appropriate provider or specialist even before you get on the plane. Please be sure to print off your insurance ID card as soon as you receive the email from HTH and keep it in your wallet/money belt with your other most important documents (passport, credit cards, etc.). To reach HTH customer service call: 888.243.2358 FREE from inside the U.S. OR collect from outside the U.S. at +1-610.254.5850. HTH will accept your collect international call. For more routine service or to check on the status of a claim you may also contact them by e-mail: customerservice@htheworldwide.com

HWS students were sent information from our student accounts office about the regular school plan this summer. Students have the option of purchasing the HWS Gallagher Student Health & Special Risk policy for just the spring semester at half the full year rate since you do not need the Gallagher
plan while you are abroad. You can/will be given the opportunity to do that before spring semester bills are due. If you normally waive the HWS student insurance plan because you have a family plan covering you while you are in the States, then **MAKE SURE TO WAIVE THE GALLAGHER PLAN THIS SUMMER!** You will get the international coverage for your semester abroad with HTH even if you waive the regular HWS student plan! To waive go to: [https://www.gallagherstudent.com/students/student-home.php?idField=1192](https://www.gallagherstudent.com/students/student-home.php?idField=1192) and click on “student waive/enroll”. If you do not waive the coverage, then the year-long policy will be purchased for you automatically and will appear on your tuition bill.

### 1.6 REGISTER TO VOTE

If you are not already registered as a voter in your home state (or in Geneva, NY), please make sure to register before you leave the U.S. so that you are able to vote by absentee ballot while abroad. Most states now offer voter registration at the local Department of Motor Vehicles. You can register EVEN if you can’t drive! Please see section 4.8 of this guide for more information on obtaining an absentee ballot once you are a registered voter.

### 1.7 TRAVEL /GROUP ARRIVAL

You are responsible for making your own travel arrangements in keeping with the guidelines/dates provided by CIEE, which is to arrive between 8 am and NOON on August 30th at the Tao Yuan International Airport. BE SURE you confirm these directly with your program so that they are aware of when to expect you and, since a meet and greet service is offered, to ensure that you are met at the other end. You will need your passport and visa WITH you in your hand luggage along with your e-ticket confirmation or paper ticket in order to travel. If you haven’t booked your flight already and need assistance, we are happy to put you in touch with the HWS travel agent, Advantage Travel of Central New York, (1-315-471-2222) which specializes in student travel and offers attractively priced flights. Be sure that you also have your iNEXT insurance card with you in your carry on. You will want the card handy should you be in need of assistance as the insurance includes emergency travel services.

### 1.8 ORIENTATION

When you arrive in Taiwan, you will have an orientation which will include a Chinese language placement evaluation. After the evaluation, you will have the opportunity to make any necessary adjustments to your schedule and you will finalize registration then. You cannot “fail” the placement evaluation; it is intended to ensure that you are placed in the appropriate level of language that is the right fit for your skills. But be prepared that the ‘level’ you are taking at HWS may not necessarily directly correspond with the ‘level’ at which you are placed in Taiwan. You will also be briefed on all the essentials – how to get around the city, academic expectations, living with a host family or the rules of your residence hall, etc. If you need anything or feel uncertain, DO NOT BE AFRAID TO ASK! All study abroad support staff are there to facilitate your successful transition. Please do not hide if you feel disoriented or distressed.

Orientation is a time to ask questions and become more comfortable with living and studying in Taiwan. As with all new living situations, but especially at an overseas location so different than our own, it will take some time to settle in. Expect to feel unsettled at first, and then again as you encounter any “firsts”. This is a normal part of the experience.
1.9 WHAT TO BRING

CLIMATE
Most of Taiwan enjoys a sub-tropical climate, which means warm weather all year round. However, there are frequent short-lived rain showers throughout the year, so remember to bring an umbrella and a raincoat!

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PACKING
How much to pack is our concern here, or rather: How little to pack! The rule of thumb is: pack light. Most students abroad do more walking than they do in several years in the United States, and often you are carrying your luggage, or a subset of it, around with you. Students who pack three suitcases are often sorry for it. There are several ideas out there about how not to overpack:
1. Pack up what you think you’ll need, and walk around the block with it. Chances are you will decide on taking about half of that.
2. Or, trust the experience behind the above piece of advice, put what you planned to take abroad on your bed, and then remove half of it.

WHAT TO BRING
Each individual will have her or his own tastes and habits, but the following is a suggested list of items to include. ALSO, please consult any packing instructions provided by your program!

- Lightweight coat/jacket
- Sweatshirt or fleece
- Raincoat
- Two skirts, dress pants for formal events or clubs for women
- One sport coat and tie for formal events or clubs for men
- Jean/trousers (3)
- Sweaters (1)
- Shirts (long-sleeved) (2-3)
- T-shirts (both undershirts and outer wear) (7)
- Underwear/socks (7)
- Sturdy walking shoes (most important item)
- One pair of dressier shoes
- Medium weight sleep wear and slippers (important!)
- Bath towels/washcloths
- Travel alarm clock (battery operated)
- Earplugs (spongy ones are best)
- Enough prescription medication for the term with your doctor’s prescription
- An extra pair of glasses or contacts
- An umbrella
- Camera and film or extra memory card
- Laptop computer (optional, see below)
- Money belt or pouch to wear under your clothes
- Cosmetics, toothbrush, etc. (if you have brand favorites, bring them)
- The essentials—passport and visa, traveler’s checks, airline ticket (photocopies of these), credit cards
- Chinese/English dictionary
- This handbook

WHAT NOT TO BRING
More luggage than you can carry on your own
Expensive jewelry
Expensive electronics that you are afraid will be stolen (petty theft is the most common crime affecting students abroad.)

Other things to keep in mind:

Point 1: Most other countries have stores! Most other countries have stores that sell things like toothpaste and socks. The brands might be unfamiliar to you, but they will get the job done. Also, you’re going to want to do some shopping abroad for souvenirs, art, clothes, etc…so leave some empty space in your luggage.
Point 2: Bring a day pack large enough for a weekend away but not so large you break your back. You’ll need a day pack to get your books/things back and forth around the city, and a 4000 cubic inch frame backpack is quite inconvenient for this! A lot of people forget this basic necessity. (If you do, see point 1!)

Point 3: Choose the form of your luggage carefully. Many students find the internal frame backpacks efficient for getting around since they can be worn instead of being dragged or wheeled (not nice on cobblestones or dirt roads!) But there are options for all kinds of people and all kinds of travel. You know what you like best…we really just want you to bring less.

Point 4: Bring some nice clothes. Check with the faculty director, a guidebook, or students, and they'll all likely tell you U.S. Americans are some of the most informal folks around. That means that for most students going abroad, you'll be diving into a more formal culture with a more formal standard of attire. Shorts are great for hot weather, but (in Europe and Latin America, for example) are reserved for sport and certainly not for visiting cathedrals! In general, bring at least some dressy clothes with you. It never hurts to look “good”—just remember that this is culturally defined. (See the section on fitting in, as well.)

PRESCRIPTIONS
If you have any medication you must take while you are abroad, please be sure that you have enough for the entire time you are away as it may be difficult to have prescriptions filled. Be sure to bring the written prescription (no photocopies) and a signed statement from your doctor if you have a particular medical requirement. Also, please notify the Center for Global Education before departure if you haven’t done so already on your medical form. Immigration authorities may question medications in your possession and you should have proper documentation. Finally, it would be advisable to verify that a particular drug is not restricted in the host country (or others that you may plan to visit). Some countries ban certain drugs, even when prescribed by a doctor (for example, the drug Ritalin cannot be legally brought into some countries). The best advice is to be prepared and check either through your personal physician or through official government sources (such as the US State Department www.state.gov/travel/ or the Center for Disease Control: www.cdc.gov/travel/)

LAPTOPS AND ELECTRONICS
You are encouraged to bring a wireless-enabled laptop, and can access email at National Chengchi University and many Internet cafés near the University. Most laptops/tablets are dual voltage so they will work on a foreign current. These only need a plug adapter for Asia to allow you to plug them in.

Please note that petty theft is the most common crime affecting travelers. Please do not bring anything without first considering the impact of it getting stolen, or the reality of having to worry about the safety of these possessions all the time.

Two general rules for all electronics: 1) bring copies of your receipts. If your equipment looks new, upon return to the U.S., you may be asked to pay customs duties if you don’t have a receipt to prove that you didn’t purchase it abroad. 2) investigate insurance coverage for your electronic devices and other expensive items. They might be covered by parents’ homeowners’ insurance policies. If you cannot find reasonably priced insurance, consider leaving non-essential devices at home.

JOURNALS
Have you thought about keeping a journal abroad? Many students write journals as a way of capturing and reflecting upon their experiences, even though some may have never kept a “diary” before. A journal (or diary) is a book of dated entries. The author can record experiences, dialogues, feelings, dreams, describe sights, make lists, take notes, whatever the writer wants to leave as documentation of his or
her passage through time. **Journals are tools for recording and interpreting the process of our lives.**

**Why should you keep a journal? Because a journal…**

- is a keepsake that will record memories that you’d otherwise forget.
- is a keepsake that will record the person you are now—and how you’ll change abroad.
- is a way to interpret what you’re seeing/experiencing.
- gives you something to do on long plane/bus/train rides or alone in cafes.
- helps you become a better writer.
- is a good remedy for homesickness.
- is a space where you can express yourself with total freedom.
- is a powerful tool of exploration and reflection.

For more about keeping journals, download the CGE’s Writing to Explore Journal Handbook at [http://www.hws.edu/academics/global/pdf/journal_writers.pdf](http://www.hws.edu/academics/global/pdf/journal_writers.pdf)

**DON’T BOTHER BRINGING…**

**Expectations:** “Don’t expect, accept,” is a good attitude for students crossing cultures to have. How you set your expectations now will impact how positive of an experience you will have abroad. This means that you can do a lot now to help ensure you will get the most out of your program.

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**How you set your expectations now will impact how positive of an experience you will have abroad.**

Simply put, examine your expectations and be realistic. You are going to a different country. Expect that things will be different. You have no idea how many things will differ or in what ways, and of course you may well be surprised at how many things are similar. But for now expect that everything will be different.

Believe it or not, notions of the “right way of doing things” are entirely cultural and relative. Efficiency, manners, punctuality, customer service and “the rules” do not mean the same thing in different countries. Germans might be meticulously punctual. Italians might operate under a different conception of time (and being “on-time”.) The point here is not to draw national stereotypes but to understand that different countries organize things differently, and not all of them work well from the U.S. American’s point of view. So don’t expect people in your host country to define these terms in the same way as you do. Expect to run into bureaucracy, but do look at how the people around you react to these things, and follow their lead. If they’re not throwing a temper tantrum and lecturing the mail clerk/waiter/train conductor, then neither should you.

You’d be surprised how ingrained our expectations are. We don’t see them as culturally-determined; rather, we see them as part of “the right way of doing things.” So you will get frustrated. Expect that too. But keep telling yourself that things are different, and remember that it’s not the local people’s duty to meet your expectations—it’s your duty to adjust yours to what is considered right and reasonable locally. “Don’t expect, accept.”
SECTION 2: Studying and Living Abroad

2.1 ACADEMICS ABROAD

There is much to learn outside of the classroom. Nevertheless, study abroad is also fundamentally an academic endeavor. No matter what your goals and expectations might be, the Colleges also have expectations of you. These include the expectation that you will take all of your academics abroad seriously and that you will come prepared, meet deadlines, read assignments, write papers or exams with care, etc. Having said that, as study abroad programs are uniquely well-suited to non-traditional learning (i.e. experiential learning such as field-trips, internships, or field research), you will likely find that you have never had so much “fun” working so hard. The key, however, is to realize that if the fun comes at the expense of learning, you will likely be very dissatisfied with the final results. The sections that follow are designed to answer the most commonly asked questions about academics and study abroad.

COURSES

You will register for two courses to be taken in Taiwan, one of these is a required intensive Chinese language course for which you will receive the equivalent of 3.0 HWS course credits and for your final course you can choose between several different electives, some taught in English and others in Chinese. So you understand how to count credits from the CIEE system to the HWS system, classes offering between 10-12 credits are worth 3 HWS courses and classes offering between 3-5 semester hours of credit are worth one HWS course. In all, you should register for the EQUIVALENT of 4 HWS courses or at least 14-18 semester hours in total. Your faculty and academic administrator in Taiwan will brief you about their expectations and you will receive more information about their courses shortly after arrival. 1-credit mini courses count as equivalent of a 0.5 credit course at HWS. Remember that the courses will be recorded on your transcript the same as with any on-campus course and grades will factor into your cumulative GPA. You may not exceed the standard HWS course load of 4 HWS course equivalents except in extraordinary circumstances and only with the written permission of the Center for Global Education and your academic dean.

GRADES AND CREDITS

If you are studying on any HWS program at any destination, you will be required to carry a full course-load and you will receive letter grades for your work which WILL be computed into your HWS grade point average and will be posted on your permanent transcript. A full-time course load on our programs abroad is USUALLY four courses. If you have not been directed otherwise, this is the load you should expect to take. Students will not be permitted to exceed a standard course load except in extraordinary cases as determined by a student’s dean’s office, academic advisor, and the Center for Global Education.

As on the home campus, you may request to take any course OUTSIDE your major or minor on a Credit/No credit basis so long as you do so no later than two-thirds of the way into your course term abroad. Note that the deadlines for students abroad for exercising CR/NC are based on the “host” program’s calendar, not on the HWS calendar. You must contact the HWS Registrar’s office no later than two-thirds through your term abroad if you wish to take a course CR/NC. Think hard before doing this for more than one class, however. It may well be that future graduate programs and employers will think worse of a semester of CR/NC than one poor grade in something really outside your element.
WITHDRAWAL FROM A PROGRAM
A student participating in an HWS off-campus program who withdraws from that program after arrival at the program site may not return to campus to take classes that semester except under extraordinary circumstances, as determined by the student’s dean’s office, the Center for Global Education and the Vice President for Student Affairs.

ACADEMIC CULTURE AND STANDARDS
As is the case on campus, there is no single “standard” or classroom culture abroad; each professor will run his/her own classroom his/her own way and your job, as the student, is to adapt to his/her expectations and teaching style. This having been said, there are some general statements that can be applied to most classroom settings outside the United States. Here are some of the most prevalent and most pressing likely to affect the classroom “culture” you will experience and to which you must adapt if you will have any professors from the host country.

1) Learning is YOUR responsibility, not your professor’s. It is much less common abroad for a faculty member to seek you out if your work is deficient, your attendance is unsatisfactory or your understanding of content inadequate. Faculty abroad expect that you will ask for help if you need it – and if you don’t then you should be prepared for the consequences.

2) Assessment (i.e. graded papers or exams) is less frequent and therefore each grade counts – a lot. In the U.S., we’re accustomed to frequent assessment and feedback. You normally receive a paper back with lots of comments. A first exam is usually returned before the second exam is given. This is NOT always true abroad. If you feel uncertain about how you are doing, make a point of sitting down with the professor to ask where you stand. For some classes the ONLY assessment may be in the form of a final paper or exam. Be sure you are prepared!

3) Unlike here where assigned readings are often discussed in class, faculty abroad frequently provide students with a list of required readings and also some supplemental “recommended” readings to further illuminate some of the themes emerging in class. However, these readings may never be discussed explicitly nor are you assigned homework designed to demonstrate your understanding of the readings. Be forewarned: whether or not readings are discussed, if they are assigned they are fair game for exams. You are expected to do the readings, to understand them and to incorporate them into your thinking about a particular topic. If you feel that you’re not “getting” something, ask questions.

4) Grading standards may vary from those you’ve experienced in the U.S. In some countries, an “A” is reserved for only the most outstanding or original work with “B”s or “C”s being more of the norm for students who have clearly learned the material but aren’t going the extra mile. Similarly, you may find that you are rewarded or penalized for different skills than are normally measured here. Some cultures place a higher premium than others on rote memorization, others want you to think independently, and in others you might be expected to draw upon a basic factual foundation that is assumed rather than explicitly taught. If you aren’t certain what a professor expects of you or what you can expect from him or her, ask for clarification. The Center for Global Education and its staff CANNOT change a grade once it’s been assigned nor intervene in its determination.

5) In most societies, classrooms are run more formally than in the U.S. (there are a handful of exceptions) and the division between student and professor is more marked. There also tends to be more straight lecture and less open discussion. This is especially true in TAIWAN!! It is also often the case in Taiwan that your professors will lecture to you and only invite comments, opinions or questions when there is a natural break in the lecture. Unless/until you are told otherwise, here are a few basic “don’ts” about classroom etiquette:
   • Don’t eat or drink in class.
   • Don’t dress more casually than is acceptable for the culture.
• Don’t shout out an answer without being called upon.
• Do not interrupt another student while s/he is talking, even if you disagree.
• Don’t put your feet up on desks or other chairs.
• Don’t address your professors by their first names without being invited to do so.
• Don’t enter a faculty member’s classroom or office (other than for the scheduled class time) without knocking first.
• Don’t challenge a professor’s grade or assignment. (You can and should ask for an explanation of how a grade was determined and what you can do to improve your performance.)
• Don’t assume that “dissenting” or original opinions are rewarded on exams and papers. Find out whether you are free to develop your own ideas or if you must demonstrate understanding and ability to apply the faculty member’s own ideas or themes.

STUDENTS WITH LEARNING OR PHYSICAL DISABILITIES
Both the law and the custom abroad with regard to accommodation for special student needs are different than the law and custom here. If you have a physical or learning difference that requires accommodation, you should: 1) disclose this prior to embarking on the program abroad to find out about the accommodation that is available and how to gain access and 2) be prepared to find arrangements more ad hoc than they would be here on campus. If you are attending a program led by an HWS or Union faculty member, you can normally expect to receive similar accommodations as you would here for his/her particular class(es) (such as extended time on exams or access to a note-taker, etc.) but may not receive the same accommodation from host country faculty unless this is arranged and agreed to well in advance.

2.2 MONEY AND BANKING
The most important general advice we have regarding money is to make sure you can access money in several different forms. That way, if for some reason your debit card doesn’t work at a particular ATM, you can use a credit card or traveler’s checks.

We recommend that you carry a credit card as a source of emergency cash and credit. Visa is the most widely used in Asia. You may also use your ATM card or Visa/MC debit card if it is part of the international network -- don’t forget that you will need your PIN number.

Do your homework. Here are some things you’re likely to need to access money:

CREDIT CARDS
Credit cards are useful, and one of the advantages is that by using them, you get a competitive exchange rate. But, if you’re going to be using a credit card abroad, make sure your card company knows about your trip. It’s possible that they may cancel your card if they see lots of foreign charges all of a sudden. While you’ve got them on the phone, ask about any fees for using the card abroad for purchases or cash advances. Also, make sure you have your pin number memorized before you go. This will enable you to get a cash advance from many ATM machines. NOTE: You can often get a credit card cash advance inside a bank, though they may wonder why you are not using the machine outside. Just make sure you have your passport for identification purposes. This process may take a while, but can be a saving grace in a financial pinch.

DEBIT CARDS
Make sure your card is on one or both of the big international ATM systems, Cirrus or Plus, by looking at the back of the card. Make sure you contact your bank to let them know you’ll be abroad
and ask about any fees for using ATMs overseas. In years past, using one’s ATM/debit card abroad was one of the most inexpensive and easy ways to get money. However, we are increasingly hearing that many banks are levying hefty ‘out of network’ or ‘out of country’ transaction fees, from 1-2% of a transaction to $20 or more each time you use the card. Call your bank and find out what the fees will be for using your card in Taiwan. If it is more than a few dollars, consider changing banks. We have been advised that Capital One and M & T Bank as well as many credit unions and small savings banks offer less expensive banking services. So, shop around.

Regardless of what bank you are using, please be aware of your surroundings when you take out money from an ATM. This is a common place for theft so stay alert.

Some students have found it useful to sign up for online banking before they leave home so they can keep track of their balance and the fees charged for overseas transactions – and to help ensure that they don’t go overdrawn.

TRAVELER’S CHECKS
These are used less and less as credit and debit cards become more popular, but they are still useful in some countries and are far safer than carrying cash. Traveler’s checks have tracking numbers on them that will allow you to easily cancel them and recoup your losses in case they are lost or stolen. You must keep these tracking numbers separate from the checks and several copies in different locations are recommended. You can sometimes pay establishments directly with these checks, but most often you must change them at a change office or bank. There is often a fee involved in cashing them, expressed as a percentage of the total or a flat fee.

We really recommend traveler’s checks ONLY as a backup source of funds in the event that international money networks are down or your cash/credit card is lost or stolen. You will find them inconvenient to use on a regular basis. However, it’s not a bad idea to bring along about $200 (in relatively small denominations) in traveler’s checks – just in case. If you don’t use them while abroad, they’re still “good” here in the U.S. upon your return.

HOW MUCH MONEY DO YOU NEED?
Students and families always ask us to estimate the amount of funds that they’ll need for personal spending in Taiwan. This is VERY difficult for us to estimate as “typical” student spending ranges vary so widely depending upon resources available and personal spending habits. Given the fact that all your basic needs are provided for and/or should have been pre-budgeted (see meals, housing below) and that the program pays for quite a lot of group travel and tourist admission fees, you actually NEED (as opposed to will want) very little personal spending money. Thus, in addition to the money you will bring for food, for most students an extra $2000 for personal/discretionary spending should be adequate for Taipei. This sum should still buy you that occasional night out or one or two extra weekend trips. Be forewarned, however! If you are a power shopper, expect to jet off to a new country every weekend, or tend to consume large amounts of alcohol or food at night, you will certainly spend a lot more. You’ll also need more if you expect to stay on in Asia through much of the summer. Most students tend to spend however much they have (we seldom hear of students bringing money back home with them), whether this is $1000 or $5,000 or even more. Our best advice is for you to sit down as a family and decide what you can afford and what you think is reasonable. Given that it is very easy to get money to you quickly if you underestimate (mom or dad can make a deposit at the ATM in the U.S.; you have access to the funds within 24 hours), it’s better to bring less and ask for more in a pinch than to re-mortgage the home up front. If you’re on a tight budget and need tips, ASK us!
Note about financial aid
Many students manage the cost of their education through grants, scholarships and loans. If the total of these items exceed the total amount that HWS bills you for your term abroad, you will be eligible for a refund. You can use this refund to pay for room, board, travel or any other educationally related expenses while abroad. You can determine the amount of your refund by referring to your student bill for the abroad term. If the balance due is preceded by a minus sign, this indicates a credit owed back to you. To arrange for your refund check, contact the Student Accounts Office at 315-781-3343. If the refund is not enough to cover your expenses, be sure to contact the Financial Aid Office to explore your options in terms of additional loans or grants. The Student Accounts Office can also help you and your family plan for an expected refund before the term bills are generated. However, before making the call, please be sure to educate yourself regarding the costs of your program including things like airfare, how much money you think you’ll need to take with you and your current financial aid package in order to gain the most information from the conversation. Applicable e-mail addresses are Finaid@hws.edu and studentaccounts@hws.edu.

2.3 HOUSING AND MEALS ABROAD

U.S. Americans are used to large living spaces, lots of privacy, endless hot water and access to the telephone. Most people in the world do not have the same expectations and get by with (sometimes much) smaller spaces, have less privacy, take very quick showers, often turning off the water between getting wet and rinsing off, and use the telephone for only very brief communications. Often there are economic and ecological reasons for these differences.

As would be the case at HWS or on any program abroad, you are responsible for maintaining your flat/house/dorm to a reasonable degree of cleanliness and in keeping with local fire-safety standards and health codes. If you damage your room, your common area or the building due to carelessness, neglect or worse, you WILL be held accountable financially and charges will be placed by the program onto your student bill. Housing is inspected before students move in, but in the unlikely event that you find something broken or damaged upon your arrival, be sure to report this immediately to ensure that you are not held responsible later.

CIEE will provide you with detailed information about the type of housing you should expect and also a budget for meals. The key in Taiwan to a successful living arrangement is to be patient and flexible. You can and should expect basic amenities and a clean living space. Everything else may be less certain. If your room has a flaw, expect it to take awhile to be fixed. If you are missing something critical, ask first and then ask again. If you have elected and been assigned to a homestay, we encourage you to speak with your program director or student life coordinator if there is something amiss with your host family or if you are uncomfortable. Those people can help you determine whether your discomfort is mainly a result of culture shock or inaccurate cultural expectations, or whether there is truly a problem. If there IS a problem, they can help negotiate and improve the situation (or move you if necessary). If the issues are mainly cultural, they may suggest some helpful coping strategies.

Be sure to bring a few small gifts for your host-family and for Taiwanese ‘buddies’ and mentors! Small items that are uniquely “American” such as baseball caps, the latest American CDs, are usually appreciated as are items that represent your home city or state such as postcard booklets, maple syrup, say if you’re from Vermont, or apple fritter mix for students from Upstate, NY, etc.

You have been billed for a meal plan, but instead should bring funds with you for your meals. If you are living with a host family, you may receive some of your meals at home but in most cases will be responsible for preparing these yourself or dining on campus/out (at the same cost as those living
If you are living in a residence hall, minimally, you’ll need about $1500 to eat for the semester, which is about $1,000 less than you would pay for meals here and thus will help offset some of the extra costs of airfare and personal spending. However, if you would occasionally like to try “fine” dining or Western restaurants, you may want to bring a few hundred more than the minimum recommended.

2.4 SERVICE ABROAD

U.S. Americans live in a service-oriented economy. We expect a certain level of service for our money. Many other countries have no similar service culture. Store clerks don’t have to be polite and warm. Wait-staff in most European countries do not make their money from tips and so therefore do not feel the need to give you a lot of attention or deference. On the other hand, in Asia, it may well be that the only real income an individual derives is from tips and support from tourists. So, sometimes instead of feeling ignored, you may feel mobbed! Remember that you expect what is normal, and what is normal for you is not necessarily normal for the local culture. The good side to this different definition of service is that you can often stay for as long as you would like at a café and the waiter won’t bother you too often or urge you to leave, or you will always have someone around to make a suggestion or offer an additional service. So accept it and look to the local people to help you figure out how to get your check or to shake off unwanted “guides” and servers. Tipping is still appreciated, of course.

2.5 EMAIL ACCESS

Depending on your location, email/internet access may not be as universally available as it is in the In Taiwan, you can access email at National Chengchi University and many Internet cafés near the University.

Be sure to check your HWS email regularly because that is how we will be in touch with you. Make sure you clean out your mailbox before you go – otherwise it could fill up and you could be unable to receive any new mail.

2.6 CELL PHONES AND COMMUNICATIONS HOME

Many students and families worry about having easy access to telephone or other easy communication home. In every case, either at your home stay or in your residence hall, you will be provided with a telephone number for emergency use and your parents(s)/loved ones can reach you there should a pressing issue arise. So you do not HAVE to have a cell phone. We have learned that many students feel strongly about having one, however. PLEASE understand that new cell phone programs and packages literally crop up daily and there is truly no way that our small staff can monitor these to ensure that we have provided students with the latest, least expensive and most efficient technology.

Option 1: Wait until you get to your program country and buy a pay-as-you-go cell phone locally with minutes you can top up as you need to - previous China students have recommended this option. You may choose instead to buy a phone card that can be used with landline or public pay phones if you don’t need a cell phone.

Option 2: Buy a cell phone before you leave home from a provider that has international service. This will allow you to have a phone with you as you travel to and from home. However, be aware that this can be an expensive option.
Option 3: Students may be able to bring their own phones from home if it is unlocked, run off the internet, and/or is a ‘quad band’ or universal phone. (check with your provider). However, be aware that your phone could be lost or stolen so you may not want to take the risk of bringing your own phone – and check costs carefully if you choose this option.

We recommend that you keep only enough outgoing minutes on the phone for you to call and text-message your LOCAL friends abroad to arrange logistics and to have an hour of calling home for EMERGENCIES. In all other cases, have people in the States call you or you may find your cell phone costs really adding up. For people to call YOU cheaply, we encourage them to download “skype” or “messenger” onto their computers at home or the office. Both of these are free downloads and only require a microphone for you to be able to talk – in real time – from computer to computer (if you have internet access) or from computer to your cell phone. The caller pays only a small amount per minute and if you are using your cell phone those minutes are free for you to receive.

ONE WORD OF CAUTION about cell phones and computer ‘skyping’ or ‘messaging’: Both here in the office and in the study abroad field in general, many of us have noticed an increase in the number of U.S. students abroad who experience prolonged difficult periods of cultural adjustment. This appears to correlate in part with excessive cell phone or internet use. Although it might seem intuitive that calling home daily to check in or having constant email communication will ease the transition and help you feel at home, in fact it connects you ONLY to home and really inhibits normal integration with the host culture. You never leave your U.S. mindset and so the local culture continues to feel ‘weird’ or uncomfortable. The more frequent your communication with the people at home you miss, the less likely you are to establish meaningful relationships with the wonderful new people around you. So, students, THINK SERIOUSLY about limiting the frequency of your use. You might want to establish a ‘check-in’ schedule (say once or twice a week, on Sunday and Wednesday evenings at such and such a time) when you know your parents or significant other will be available and they know that you will be around and ready to talk. And then really try to stick to that schedule. Keep a journal to record all the many new things happening to you so you won’t forget them when you next chat with people at home!

2.7 TRAVEL TIPS

For some, your term abroad is your first excursion out of the country and your first real travel experience. Some of you are already seasoned travelers, or at least seasoned tourists. A term abroad will open up many opportunities for further travel. Sometimes there are so many choices it is difficult to make decisions. It’s worth thinking about what you’d like to do, and how you’d like to do it, before you go. Develop a strategy or philosophy to guide your travels. Perhaps you have two weeks to travel after your program. Do you plan a whirl-wind tour of 10 countries? Or do you choose one or two places to get to know well? Do you put the well-known cities and sites on your itinerary, or do you choose lesser-known, out of the way places? This is a good time to do some homework, too, reading guidebooks about the country you are going to and the surrounding region. Consider what is important to you, what kinds of things you think would make the best memories later on. You might want to make a list of things you hope to see and experience while abroad, or maybe you even want to make a detailed plan; or maybe you want to leave it entirely open and be spontaneous. But thinking about how you want to explore now will enable you to make better use of your time.

AROUND THE CITY

The city you are studying in is your major entry-point into the study of the nation as a whole. This is one of the reasons we tend to name programs by both city and country (Bath, England; Hanoi,
China); we recognize that the city you live in is a major player in creating the sense of place you have. Students abroad can choose between two extremes, spending a lot of time getting to know every corner and nook the city has to offer, or traveling most weekends to other cities or even other countries. Recognize that there’s a balance to be struck between these two extremes. But also recognize that weekend visits to other cities or countries will not offer the level of in-depth access you will get by regularly exploring the city you live in while abroad. One of the writers of this guide was struck when, at the end of his study abroad term in Seville, Spain (a gem of a city by all accounts) a fellow student asked him “what’s there to do in this town?”

FAMILIARITY AND TIME
Remember that around the world, most people don’t move as often as U.S. Americans do. We’re a very mobile society. Globally it is much more common for a person to spend his/her entire life in one city of one country. A result of this difference in mobility is that in general, people abroad spend much more time building relationships and friendships than U.S. Americans do. What this means for you abroad is that you might need to spend more time getting to know a place and its people before you become a “regular” at a café or life-long friends with your host family or local classmates. This reality is one of the reasons we suggest you explore your city and surrounding areas and save most of your major travel for after the program.

AROUND THE COUNTRY
If you do travel during weekends outside of the excursions may be built into your program, consider limiting yourself to other cities in the country. This advice is especially relevant to students on language immersion programs. When learning a language in this style, taking a break entirely from it for a weekend will delay or even push back some of the progress you’ve already made. Traveling around a country and visiting its different regions and cities can give you a fascinating comparative view and a sense of the diversity of the place. Also, traveling in a country where you speak the language (even not very well) will always be a more in-depth experience than traveling through countries where you speak none of the language.

2.8 NOTE TO STUDENTS ABROAD DURING AN ELECTION YEAR
It is easy to forget about your own country when you are abroad but you will find that the people in your local city and country are quite interested in following the U.S. national elections, particularly the election of the President. For many of you, this will be the first time when you are ‘legal’ to vote so it would be a shame to miss out on exercising your rights of citizenship. To obtain an absentee ballot and ensure that you have a voice in the election go to: www.longdistancevoter.org. Please note that procedures, deadlines, forms and instructions vary by State. To ensure that you do not miss the deadlines for your own state, we recommend that you start the process of requesting a ballot by September 1 at the latest.

SECTION 3: All About Culture
If you think back to your first year of college, you might remember both apprehension and anticipation. You were quickly hit with what you did not know—how to do your laundry, how to navigate the cafeteria, the necessity of having your I.D. card on you at all times, where to buy books, how to succeed in a new kind of study...the list goes on. What you were going through was a process of cultural adjustment. You were learning the rules of a very new game; it took time, patience, and a willingness to watch, listen and learn. What you are about to experience abroad is roughly
comparable in character to the transition you went through coming to HWS, but it will be far more intense, challenging and rewarding. It's the next step. Congratulations on choosing it.

How long will you be abroad? About four months? That's really not all that much time to fit in what many returned students would call the most significant and amazing experience of their college careers (if not their lives). Although many students experience homesickness and/or culture shock and have good days and bad days, you want to try to maximize what little time you have abroad. This section will help you understand what intercultural adjustment is all about, what you should expect to experience, and how you can actively work to make this process a vibrant learning experience.

You are about to encounter a culture that is typically much different from that with which you are familiar. The rules of the game will not be the same. Researchers of cross-cultural communication use several models to describe various aspects of the study abroad experience; this packet will guide you through them. You may not think you need this information now, but many students who have crossed cultures—and come back again—say that they are glad they knew about these ideas beforehand. Take this packet with you…our bet is that at some point in your time abroad, you’ll pick it up again.

3.1 EXPERIENTIAL LEARNING

Much of the value of your study abroad program lies in the experiences of day-to-day living, the encounters and relationships you build with the people of your host country. The experiential learning model depicted to the left contains several key ideas that, if you keep them in mind, can help you get the most from your time abroad.

The experience of living amidst a totally new culture can be at turns exhilarating and frustrating. These frustrations can add up as you run into more and more differences between the culture you carry around with you and the host culture. One of the benefits of study abroad is this realization—that you actually carry America around with you. It’s your comfort zone, a set of values, ideas, and manners, a language and a set of products. You've got to step out of this comfort zone if you want to truly have a great experience.

There's no way around this: If you want to really learn, you'll have to go outside of your comfort zone. And going outside of your comfort zone means taking a social risk.

A good rule of thumb for students abroad; if you're not feeling uncomfortable, you're not in much of a position to learn anything. You haven't felt confident enough in your language to talk to the newspaper seller you pass every day, even though he looks like a character. You've felt too shy to go into that corner pub. You're lost—but rather than ask someone for directions, you fumble with a map. You pass the town square and people are dancing in traditional costume—what's the occasion? Your host family invites you to a familiar gathering—but your American friends have planned a day away at the beach. You're in class all day with foreign students and many of them look very interesting but they haven’t introduced themselves to you.

Stepping up to these challenges involves social risk and possible feelings of discomfort. But they all offer opportunity as well. There's much to gain, so take a chance!
TOURISM VS. STUDY ABROAD

Most cities have their tourist attractions and these are great things to take in during your time abroad. But remember that most local people don’t frequent these places. And remember too that the spaces where the local people live aren’t frequented by tourists. There is a name for this: tourist infrastructure. Tourism is the largest economy on the planet. This infrastructure (with multi-lingual tour guides, menus in 12 languages, museums and historic sites and boutiques) is designed to do three things: make you feel comfortable, show you what most tourists want to see and separate you from your money.

If you understand the experiential foundation of study abroad, then you realize that this is not the optimal space for students studying abroad to spend their time. Tourist infrastructures in fact insulate the traveler from the daily life of the country (and the citizens that don’t speak the tourist’s language) and this is exactly what you should want to experience while abroad. So, as a student abroad and not a tourist, take delight in the simple pleasures of daily existence and really get to know your neighborhood and your city. Find a local hangout. Become a regular. Go to restaurants without menus out front in five languages (they’re also often less expensive). Get to know the merchants, waiters, and neighbors you bump into every day. Play basketball or football (soccer to us) with the local kids. These experiences often have as much (or maybe more) to say than every city’s “tall thing to climb” or sanitized “attractions”.

BREAKING AWAY

If you’re abroad for a language immersion experience, hanging out all the time with other Americans will keep you from advancing your language skills. So too will missing out on activities because you have to wait around for your boyfriend/girlfriend to call for the second time that week. And: did you really travel halfway around the world to spend all your time with people you already know or talking to people at home? So take advantage of invitations from your host family, your language partner, or a foreign classmate. Go off exploring on your own or with one good friend.

It’s okay to explore with an American buddy, but beware of the pack! Large groups of Americans (along with being immediately recognizable and off-putting) will keep you from really getting to know the local culture and people.

Going abroad is about breaking away from what you know, so make sure you actually do that and don’t live abroad in “Island America”. There are two other related things that will keep you from actually experiencing what is going on around you: one is the easy accessibility of internet cafes, and the other is cell phones. Technology allows us to be connected with people far away with great ease, but remember that is often at the expense of connections with those immediately around us (not to mention actual monetary expense!)

“OH YEAH, YOU BLEND”

It’s a famous line from My Cousin Vinny, a film about culture clash right here in our own country. But blending is what the characters try to do, and it’s what you should do. Why should you try to blend? First and foremost, it’s a great way to learn about the culture. To blend in first requires you to actually look at the people around you. You must become an ardent and keen observer of people’s behavior, language, etiquette, dress and, in more general terms, the way people carry themselves and treat each other. Local people will appreciate your efforts to understand and adopt some of these behaviors. It will show them that you respect and want to understand their customs and values. And therefore they’ll trust you more, share more with you, and feel more of an immediate bond of
commonality with you. You’ll learn even more. Another reason you should try to blend in is safety. The reality is that foreigners are often the targets of petty crime or unwanted attention from the wrong kinds of people. Not sticking out in the crowd will keep you safer, and that bond of commonality will mean that local people will be more likely to look out for you.

3.2 ADJUSTING TO A NEW CULTURE

Just as you did when you entered college, you will go through a process of cultural adjustment abroad where you will learn to operate in a different cultural system, with different signals, rules, meanings, values and ideas. Your experience living in this host culture will change over time. Once the immediate sensations of excitement subside (the honeymoon phase), the experience of adjustment will likely be characterized by feelings of anxiety, stress, sadness, and fatigue, as things begin to seem very...foreign. This process of intercultural adjustment is often represented by the “u-curve”, plotted below:

If you’re studying in a non-English speaking country, your language skills will be quickly tested to their limit. You might not understand the local accent. You might not be able to communicate with the bus driver. Your host family’s behavior may confuse you. You may feel fatigued at having to use the language so much, and finding it so difficult. This is normal and to be expected.

Many students who study in English-speaking countries go abroad with the mistaken belief that they will have no cultural adjustment to make. Beware! Don’t mistake the superficial similarities of the countries for sameness. While the differences may seem subtle at first glance, closer examination often reveals very different attitudes, values and “norms”. Unfamiliar social customs (etiquette), and colloquial expressions (“tube” for subway, “mate” for friend, “craic” for good conversation) are just a few of the possible differences between countries that share the “same” language!

The truth is living in a culture different from your own is challenging and exhausting, especially early on in the process where almost everything is a mystery. What is happening is simple: you are realizing how different this new culture really is! And you are realizing that what you knew from before, what was familiar and comfortable to you, may not help you at all now. Some people call this “culture shock”.

You may react to “culture shock” in a number of ways: you may find yourself favoring time alone, preferring contact with friends or family at home over contact with foreigners or fellow students, and perhaps as a sense of rejection of the host culture (hopefully, for your sake, temporarily!). Don’t let this phase of adjustment forfeit an amazing opportunity to learn and grow! It is important to bear in mind that the initial difficulties do wear off, and get much easier with active immersion in the culture that surrounds you. As shown on the U-curve, the initial low subsides as you become accustomed to
the norms and custom of your host-country. This is called *adjustment*. Another note of good news: there are concrete strategies you can use to minimize emotional and social difficulties:

* Take time to re-energize with your friends. Don’t feel guilty about hanging out and comparing experiences...you can do a lot of processing in these sessions. Just don’t isolate yourself from the culture in that group.

* Get out and explore. Don’t waste your time abroad in a mob of U.S. Americans! Strike off on your own, or pair up with a friend, be it another American on your program, your host brother or sister, or a local acquaintance you’ve cultivated. It’s good to have someone to experience things with, bounce ideas off of, help out with language—but it’s also good to explore on your own and see what life throws your way.

* Narrow your world—focus your efforts on a neighborhood, street or even a single place, and try to get to know that, using it as a window onto the rest of the culture.

* Widen your world—wander around the city or take trips to places you’ve never really heard of. Be curious and open to the possibilities around you. View unfamiliar things as mysteries to be investigated.

* If you have a hobby or interest you pursued at home, pursue it abroad. If you sang in a choir or played soccer, do those things abroad, too. You’ll meet local people who share that interest! One student we know of brought her tennis racket to France; every other day she’d play tennis at the nearby university, and this social sport became her doorway into French culture, introducing her to many local people she would never otherwise have encountered.

* Keep a journal. Journals are powerful tools for becoming aware. You can focus on the changes going on within yourself, or you can focus your writing on what is going on around you, the weird and wonderful details of that culture, or both.

* Write letters. Letters can help you formulate your impressions and communicate your experience with others; just be careful, you could alarm family and friends unnecessarily if you write about your difficulties only and not your successes!

* Set small goals for yourself every day. “Today I’m going to buy a newspaper and conduct the transaction in the local language.” “This evening I’ll accompany my host parents to their relative’s home and see what happens.”

* Read...reading a book about the culture and civilization, be it a popular history or the musings of another traveler, can be relaxing and informative. It’s great when what you read sheds light on what you see or experience every day.

* Find a conversation partner. In non-English speaking countries, many local people are seeking to practice their English. Set up meetings and spend half the time conversing in English and the local language. In English-speaking countries, take advantage of the shared language to really engage people in dialogue about local history and contemporary issues.

* Be open to invitations! One student reported back to us that she never felt like she had successfully lived in a place unless she had had dinner in a family’s home and seen how normal people lived. In some countries inviting foreigners into one’s house is an honor—for both the guest and the hosts!

You may have your down moments, but if you persist in trying, eventually the daily victories—when you have successfully adapted to one or another aspect of the culture—will start to outweigh the setbacks and frustrations. Over time, as you gain confidence in your ability to navigate through a different cultural system, as your familiarity with local norms, values, and attitudes grows, and as you start to see things from different perspectives, your adjustment will enhance the exciting and happy time you originally anticipated your experience abroad to be.
One final note: everyone experiences cultural adjustment differently. This is just a general model to help you visualize the fact that you will go through a process of cultural adjustment, and that this process will include ups and downs, good days and bad, and moments of alternating homesickness and elation at the new culture that is all around you.

### 3.3 CULTURE LEARNING: CUSTOMS AND VALUES

Before you go abroad, it’s a good idea to start thinking about culture as being one part customs and one part values. As a person going abroad to immerse yourself in a different culture, you should be extremely flexible about your customs, that is, the little things that make up your daily routine, the way you do things, the level of service or quality of life you expect. You should, however, be more reserved about your values, that is, the core beliefs that are important to you. It won’t hurt you to eat a food you are not accustomed to (notice the word “accustomed”?) but say, for example, your host-father makes a racist comment about the recent wave of North African immigrants. You shouldn’t feel like you have to agree with him just for the sake of fitting in. Be respectful, but be true to your values, too.

There’s a connection between customs and values, however; the values of a culture are often expressed in its customs. The café society of many Mediterranean countries suggests a certain value for comfortable social interaction, a relaxed view of time, and the idea that life should be savored teaspoon by teaspoon. So as you adopt new customs, take time to reflect on the values that underlie them, and examine your own values as well. Is there something in this culture worth taking back with you, making part of your own core values?

### LOCAL CUSTOMS

#### EATING AND DRINKING

Food is one of the most important parts of any culture. Although we may have pushed eating aside in the United States, trying to make it fast and unobtrusive on the real concerns of our lives, for many cultures across the world, eating and food are still of central importance to family and social life. Be aware that many countries frown upon eating on-the-go and it is considered rude to eat food while you’re walking across campus or down the street. Follow the examples of the locals: if you never see anyone else eating food as they walk, you can assume it is not appropriate. Following the logic above, a country’s eating habits and customs suggest its values. Note the café example above; a simple cup of coffee has many facets of Mediterranean culture encoded in it. In Africa, to take another example, meals may be eaten with hands from a central bowl. Encoded in this is a statement about community, family and sharing. As a guest in another culture, you should be open to trying as many different new customs as you can, and this means kinds of food and modes of eating. But be realistic: don’t expect yourself to eat beef if you’re a vegetarian or down tripe soup for the fourth time if you really hate it. If you’re in a home-stay, first and foremost, be honest on your application for housing. If you’re a vegetarian, say so. If you can’t handle cigarette smoke, write that. The programs we work with abroad will try to meet your needs as best as they can. But expect some compromises! Also, be honest and polite with your host families; probably not every family member likes the same kinds of food there, too. It should be a process of mutual discovery. But also try new foods. Experiment with menu items you can’t necessarily identify. You never know what you’ll discover. Bon appétit!

While alcohol consumption varies in degree and social context from country to country, it is safe to say that, in general, few countries consider the kind of drinking prevalent on American college campuses to be socially acceptable. Many countries do not have strict drinking ages and therefore alcohol, not being illegal or taboo, isn’t considered novel, and binge drinking is relatively rare. Many other cultures appear to have a much healthier relationship to alcohol than does society in the U.S.
Mediterranean cultures value alcohol as a social lubricant and as an intrinsic part of meals. People will socialize in bars, but the careful observer will notice that the local people will space their drinking out over a large stretch of time, and eat small snacks in-between drinks. In this environment, it is not uncommon to leave drinks half-finished as there will be a lot of sampling over the course of the evening. If you finish everything, you’ll normally drink quite a bit more than you might here.

In a number of Asian countries, most notably Japan and China and Taiwan, you’ll probably be surprised by the quantity of alcohol consumed, especially within a short time-frame. You might even witness drunken behavior – within the confines of the bar or restaurant. But notice two important things: 1) this behavior ends when you cross the threshold from the bar to the street where drunkenness is NOT tolerated and 2) behavior that might be okay for a local is more likely to be disapproved of when displayed by a guest. Asians are very mindful of the differences between hosts and guests and each has explicit responsibilities to the other. In China you are likely to be showered with gifts and offers of hospitality by total strangers – which are okay for you to accept. In return, however, you must be certain that your own behavior is always seen as respectful.

Although you are all “legal” abroad, we strongly encourage you to drink responsibly and carefully abroad. Drinking too much leaves you more vulnerable to pick-pocketing and other petty crime and, in excess, will lead you to display behavior that may fuel anti-American sentiment. If you choose to drink, be very aware of the quantities you consume. Also note that alcoholic drinks in other countries, beer and hard cider in particular, tend to have a higher alcohol content per volume than their U.S. counterparts.

SECTION 4: Safety and Health

4.1 SAFETY ABROAD: A FRAMEWORK
Take a look at the experiential learning model again. Notice that there’s “social discomfort”, and there’s danger. Taking social risks doesn’t mean putting yourself in harm’s way. What you “risk” should only be embarrassment and a wounded ego, temporary feelings that wear off. You can rely on your good judgment to tell the difference between risk and danger much of the time: for instance, there’s talking to the newspaper seller, and there’s wandering through a seedy part of town alone in the middle of the night. One poses the kind of social risk we’re encouraging, and one poses danger to your well-being.

Recognize, however, that there are instances when you can’t sense the line between social risk and danger simply because you don’t understand the culture. Sellers in the open market place follow you around. They seem aggressive. Are you in danger, or is this simply the normal way of doing things in your host country? Is there some kind of body language you can use to communicate that you’re not interested? You can’t know this unless you know the culture well. And to know the culture well, you need to get out there, learn, ask questions, and take social risks!

The best way to stay safe abroad is to be more aware and learn as much as you can about your host-country.

Statistically the crime rate in most overseas locations where we send students is lower than the typical US city. However, because there is often a large student population in many of the locations, students can be lulled into a false sense of security. Remember that with your American accent you will stand out and could be a target. Given that you will be in unfamiliar surroundings while you are abroad it is particularly important that you use your best judgment. Above all, be street smart: if you
are going out at night try to go in groups and be aware of your surroundings. Look out for one another. You will be spending a lot of time in an urban environment so act accordingly. If something doesn’t feel right, listen to your instincts.

Regarding your personal belongings, be sure to secure your important items (passports, traveler’s checks, valuables) and to lock the door to your flats at all times.

DANGEROUS BEHAVIOR
The following is behavior you should avoid while abroad:

1.) Don’t give out the names, numbers, and addresses of other program participants.
2.) Don’t invite new friends back to your quarters; meet in a public place until you know them better.
3.) Don’t do drugs abroad (see below for why).
4.) Avoid American hang-outs (McDonald’s, Hard Rock Cafes, etc.) and avoid being in large groups of Americans.
5.) Don’t wander alone in an unfamiliar city where you don’t know the good areas from the bad.
6.) Don’t drink too much in public; it may make you look foolish and you be more susceptible.

4.2 IF THINGS GO WRONG: HOW TO GET HELP

Despite all preparations and precautions that you might take, sometimes things just go wrong. You could become ill while abroad, get hurt in an accident, be the victim of an assault or other crime, or become overwhelmed by a personal or academic problem. Should this happen to you, please ask for help! You do not have to handle it alone.

The first page of this handbook provides emergency contact information. Your program director and/or 24-hour on call number that you are given during orientation on your arrival should be the first call that you make in an emergency situation. Keep that phone number in your wallet or on your person at all times and program it into the cell phone that you will be using on your program. In small programs, the director may be the only person on site to provide support. In larger programs, usually those based at a foreign university, you may be given multiple phone numbers (i.e. call this number for a medical emergency, that one for the police or a security issue, and a third for academic issues).

Whatever the circumstance, use the staff on site when you are ill, vulnerable or upset. Your emergency contact will either be able to help you directly or can and will connect you to outside local services (such as the police, a therapist or medical provider, a legal advisor, etc.) and will deal with the matter competently, professionally and with discretion. We understand that when you are upset or vulnerable, talking to a stranger (i.e. a police officer or a medical practitioner) might be difficult. You are encouraged to ask your faculty director for his/her assistance in making the initial connection and explaining to you what to expect. Everyone is different and some students might prefer to receive advice and then follow up with resources independently. Others might feel overwhelmed and would appreciate if the faculty director, another student, or a host institution student welfare coordinator takes a more active role and accompanies you to the police station, or helps you make a medical appointment, etc. Some staff members/faculty directors will make that offer to you but others might not simply because they wish to respect your privacy and independence. So, if you feel you would like more help and it isn’t volunteered, do ask for support in taking any next steps.

In all cases, we suggest you also reach out via phone or e-mail to the staff at CGE. Amy Teel (Teel@hws.edu) is the point person for semester and year-long programs although you are welcome to make any staff member with whom you are most comfortable your first point of contact. While
CGE staff cannot deliver services immediately when an incident happens (i.e. we cannot accompany you to the hospital or police abroad), we can be helpful in coordinating services between you, the host institution, your parents/guardians (with your permission) and various HWS offices. In short, let the CGE know you have a problem so we can assist. If you are able to contact us directly via phone, Skype or e-mail, we ask that you do so. Messages or problems relayed to us through third parties such as parents or roommates tend to slow down and confuse the services that you could or should be receiving.

You can also call Campus Safety at +1 315-781-3000/Emergency Line +1 315-781-3333 (they will accept collect calls!) and they can help connect you to CGE. If you prefer confidential assistance, you can call the Center for Counseling and Student Wellness (CCSA) at +1 315 781-3388. An on-call counselor is available after hours for emergencies by calling Campus Safety at + 1 315-781-3333.

4.3 HEALTHCARE AND INSURANCE

**Immunizations:** Hepatitis A and B are recommended for travelers to Taiwan. Please check the CDC website [http://wwwn.cdc.gov/travel/default.aspx](http://wwwn.cdc.gov/travel/default.aspx) to read more about the recommendations. If you choose to get immunizations, you can do this at a local medical clinic near your home (use this link to find travel medicine clinics: [http://wwwn.cdc.gov/travel/contentTravelClinics.aspx](http://wwwn.cdc.gov/travel/contentTravelClinics.aspx)), possibly with your home doctor or you can contact one of the Passport Health offices in Canandaigua, Rochester or Syracuse who provide travel immunizations. Their contact number is: (585) 275-8884.

Your own individual health history may influence which immunizations are/are not recommended for you. Many of you have already had the hepatitis B vaccines when you came to college, although you should check that you are up-to-date with EVERYTHING recommended.

You can anticipate that healthcare will be of high quality in Taiwan. The resident directors and the staff of CIEE will assist you in case you need to seek medical care. They usually retain the services of an English speaking doctor for routine office visits, minor illnesses and prescriptions.

**Insurance**

Students on the Taiwan program will be provided with health and travel insurance by CIEE as part of the program. The policy, as part of the iNext card, also covers evacuation and repatriation. This policy covers up to $100,000 in medical expenses. We suggest that you check the coverage of the CIEE policy at this link: [https://www.ciee.org/enrollment/ftp/INEXT.pdf](https://www.ciee.org/enrollment/ftp/INEXT.pdf). Note that this policy is considered secondary to the HTH policy provided by HWS.

Should you need medical attention while travelling independently anywhere outside the U.S or to get care while in Taiwan, you are best served to always show your HTH insurance. Consult the HTH Worldwide website to find general practitioners, specialists, therapists, and other care providers who speak English. If you prefer to speak with a human being, call! Their lines are open 24/7. If you seek care from an HTH approved provider by calling the HTH customer service number in advance of treatment for a referral, often HTH will pay the provider directly, eliminating the need for reimbursement. In cases where you have to pay upfront yourself, you will also find claims instructions and forms online on their website. To reach HTH customer service call: 888.243.2358 FREE from inside the U.S. OR collect from outside the U.S. at +1-610.254.5850. For more routine service or to check on the status of a claim, you may also contact them by e-mail: customerservice@hthworldwide.com
Normally, you will have to pay for each non-emergency office visit and obtain an official receipt of the treatment you have received with the date of treatment. Then you must present that receipt to the insurance company for reimbursement. In cases of severe emergency, you will be treated first and billed later. Every attempt will be made to contact your parents/emergency contacts if hospitalization or surgery is necessary. In the most extreme cases, your insurance will cover the cost of evacuating you to the U.S. or Europe for treatment if adequate care isn’t available on site.

4.4 HIV and STDs

HIV and other sexually transmitted diseases are equally or more prevalent abroad and just as deadly as they can be here. Sometimes Americans abroad lower their guard and engage in activities that they never would back at home, feeling somehow “immune” or “invincible”. Resist these thoughts! Also, in a different context, many Americans are unsure of the cultural cues involved or are unsure of how (or whether it is appropriate) to talk about sex. We particularly caution students visiting Africa and Asia that HIV-infection rates tend to be much higher than in the U.S. and while some nations are very open about HIV issues, others hide these. You might find it difficult to talk about this to prospective partners but your safety MUST be your priority; consider abstaining but if you cannot/will not get to know your partners, use a condom, and be aware of safer sex practices.

4.5 GENDER ROLES, SEXUALITY AND SOCIAL NORMS ABROAD

In many of the locations where we offer study abroad programs, Taiwan included, social norms and local customs around drinking, dating, sexuality and sexual orientation, responsibility for contraception and other important issues affecting social life can be confusing. On the one hand, a superficial glance at the behavior of people on the street or at a night club might not seem very different from a similar setting in the U.S. On the other hand, people’s beliefs and expectations might, in fact, be quite different. It can be easy to misread social cues in this context. What you perceive to be friendly, welcoming behavior could really be a sexual come-on. Or you might misconstrue a sincere inquiry into your well-being as pushiness or nosiness. You may also be surprised that local perceptions of Americans in general and American students in particular are quite different than you might expect. A common stereotype about American students held abroad and certainly in Asia is that we are loud and boisterous, tend to drink too much, have and spend a lot of money freely and are sexually promiscuous. Of course, you know that some American students might fit this description but far more do not. It is easy to see, however, that without having the cultural know-how to recognize a come-on as such or if others may see you unfairly, miscommunication can easily occur. We STRONGLY suggest that you keep the following in mind:

-Many Chinese enjoy drinking wine or beer with their meals. Drinking WITH eating is considered to be normal social behavior. JUST drinking (perhaps with a few beer nuts) is considered to be more risky or marginal behavior. If you are seen to be a risk-taker people are more likely to take advantage of you.

-Local people like to meet new folks, socialize casually and/or socialize romantically just as you do. However, they have a different sense of what space is used for what. Occasionally you will see heterosexual couples holding hands or embracing lightly in public. It is quite rare to see couples engage in any more serious displays of physical affection in public and it could attract some unwelcome attention.

-Increasingly, Taiwan is growing more tolerant and welcoming to same-sex couples. Unfortunately, there is not yet total acceptance, and for safety reasons we encourage same sex couples to be more discrete about overtly sexual behavior in public or in bars or restaurants which are not explicitly
welcoming to all. Talk with your program director or student affairs coordinator if you need help in figuring out what venues are safe for LGBT students.

-Both men and women routinely greet one another, including those of the same gender, with a hug or a warm pat on the shoulder as a sign of general friendship; this is not considered risky behavior in China. You may also see people of the same gender holding hands in friendship as they walk down the street. This is normal.

-Whether heterosexual or homosexual, Chinese, reserve explicit sexual behavior for the private sphere. Most people routinely go out with friends when they want to socialize. They meet at restaurants, cafes and nightclubs to dance, drink, eat, etc. It is less common for a Chinese to invite you into their home unless you know them very well, and it would not be appropriate for a man to invite a woman into his home unless other family members will also be around. For this reason, if you are invited to someone's house or apartment, you are probably getting an invitation for sex and NOT just for that offered snack. Please understand that if you accept such an invitation in this context, the host might perceive that you are giving consent for something other than a shared beer or soft drink. To be safe, get to know new people in public.

-Chinese culture holds adults (you are considered adults) fully accountable for their actions or decisions whether or not they are alcohol or drug-impaired. In the U.S. we are increasingly moving to a culture of ‘affirmative consent’ and the belief that if someone is impaired by alcohol or other drugs they cannot be responsible for their behavior. This puts more responsibility on others for the safety and well-being of the person who is drinking heavily (or using other substances). This will NOT be the case in Taiwan. If you drink and begin to engage in sexual behavior, your conduct could be construed as consensual. It is critical that you understand this before you become impaired and so that you can remain safe. We also encourage all our students to use the buddy system and look out for one another when you are socializing together.

4.6 DRUGS

Each year, 2,500 U.S. Americans are arrested abroad, 1/3 of these arrests for possession of illegal drugs. So here it is in simple terms: don’t do drugs abroad. If you get caught doing drugs in another country you are fully subject to their laws (which are often more stringent than our own) and chances are good that you will spend time in prison, or worse: some nations have the death penalty for those found guilty of drug trafficking. Being a U.S. citizen gives you no special privileges. The U.S. embassy will not go out of its way to help you out. The Marines will not execute a daring amphibious landing to rescue you. And, HWS can do nothing to intervene other than to call your parents and advise them to hire an international lawyer – fast and at their own expense.

There are three key things to understand about this issue (drawn from a study of U.S. Americans in prison abroad by journalist Peter Laufer):

1. Most nations adhere to the Napoleonic code, which presumes the accused to be guilty until proven innocent.
2. Few nations grant bail between arrest and trial.
3. The State Department will rarely intervene to aid an accused or convicted American for fear of upsetting relations with the host country.

DON’T DO DRUGS ABROAD! Use of illegal drugs is, on top of everything noted above, grounds for being returned home to the US (to your parents’ home – not to your college) at your own expense and normally at the forfeit of academic credit (and tuition dollars) for the term. If you are
caught using drugs abroad by the authorities, the only assistance the Faculty Directors and your home campuses will provide is to refer you (and your parents) to legal counsel. We cannot and will not intervene in matters between you and the local authorities. Breaking the law there is simply unacceptable and could be a decision you will spend a lifetime regretting.

4.6 TRAFFIC

Look both ways before you cross, cross in the cross-walk, obey the right-of-way rules. Traffic safety and the roles of drivers and pedestrians are deeply engrained in a car-oriented culture such as the U.S. When going abroad, it’s important—essential—to understand that like everything else, traffic rules differ from country to country. For students studying in the United Kingdom, Ireland, Japan, Taiwan, Australia or New Zealand or South Africa, you have to remember to look right first because that’s where the cars are coming from. This takes some getting used to! For students studying in the Germanic nations of Denmark, Germany and Austria, you have to understand that people in general follow the rules. Pedestrians do not jay-walk; they wait for the walk signal—even if there isn’t a car in sight. In contrast to this are Italy, Spain, and France where general chaos often rules and pedestrians are expected to make way for cars—in the crosswalk, in the middle of the street, even sometimes on the sidewalk. And remember, in all countries, look out for bike traffic!

A final word about traffic: given the differences in the traffic rules but also patterns and driving customs, we strongly advise AGAINST ever renting a vehicle and driving yourself while abroad. Public transportation in most nations is far better and more accessible than it is here. Use it!

4.7 POLITICS

Don’t read the newspaper? Unfamiliar with what’s happening in Washington or New York, let alone the events shaking Paris or Moscow or Delhi? You’re in the minority. People around the world, by and large, know a lot about politics and spend a lot of time talking about it. Not just their politics, our politics. So it is very important to read up on what’s going on in the country you’re going to, and what’s going on here, too. We can pretty much guarantee you that people will press you for your opinion of the current U.S. administration or the next stop on the globe-trotting war on terror.

You can learn a lot from talking politics with surprisingly well-informed foreigners. Some of you might, however, be on the receiving end of angry talk against the United States. Second to the surprise over how knowledgeable people around the world are about politics is how angry many of them are over U.S. policies. In general people are very good at distinguishing between U.S. Americans and the U.S. government, but in some cases you might feel the need to remind them of this distinction and to diffuse some of the anger by saying that you might not necessarily agree with the policy either. It’s an instance where you’ll have to use your judgment. As you re-examine some of your values over time, you might also find yourself questioning some of your political beliefs. And you might change other’s minds as well. Eventually people all around the world will have to come to the table and talk out their differences...you might as well be in on it early.
SECTION 5: STUDENT CONDUCT AND JUDICIAL POLICIES ABROAD

5.1 YOUR RESPONSIBILITIES AND BEHAVIOR ABROAD

As an HWS student, you are required to follow the laws of the city and country where you are studying. In addition, you are required by HWS and by your program to sign a Behavior Agreement before going abroad and this is a binding document between you, HWS and your program provider (if we also work with an international partner at your site). For students whose program is based at a large study abroad program or at a foreign university, you will also be bound by the student conduct code of that institution. Conduct guidelines and expectations will be laid out clearly as part of your orientation to the site and are also found on program provider or host university websites. YOU ARE RESPONSIBLE FOR READING AND UNDERSTANDING THESE! If you are unclear about expectations, whether relating to academic issues such as plagiarism or social issues such as theft or substance use, please ask for a copy of the written policy and for clarification of any topics that confuse you.

Should you be accused of conduct violations during your semester abroad, you might be subject to simultaneous disciplinary action by the HWS program director, by the HWS home campus, by the host institution’s own judicial system and/or by local, city or national law enforcement at your site. Sanctions could range from a verbal or written warning or demand for a written apology to social probation, dismissal from the program abroad, suspension from HWS or even jail time abroad, depending upon the circumstances. Generally the party or institution responsible for determining disciplinary action will depend upon the nature and severity of the infraction, where the infraction takes place and who reports it (i.e. if you assault someone in a public square and a bystander reports it to the local police you might experience a different response than if you took your roommate’s belongings without permission and he/she reports it to the resident director). While we can’t anticipate all the ways that such events could play out, we can tell you that whether you are the victim or the accused, you can always turn to the CGE for advice about your options and for the process that will follow. When CGE staff do not know, they will find out and direct you to the individuals who may be directly responsible for adjudicating an issue and for providing you with guidance and support as the process itself unfolds.

5.2 IF YOU ARE A VICTIM

Just as you are bound by HWS, host institution and local city/country rules and subject to disciplinary action and/or law enforcement action, you are also entitled to certain protections and services as an HWS student studying abroad. You can and should expect to live and study in a clean and safe environment (i.e. buildings with doors that lock, meet local fire and other safety standards), with a host family or in a building facility that was vetted by program staff, and with access to medical, legal, and counseling services as needed.

Should a fellow student on the program violate any of your rights, you should report the violation to your program director AND to the Center for Global Education as soon as possible. You may do so by lodging a formal complaint in writing, in person or via e-mail by detailing the time, date, and description of the event and the name(s) of the individual(s) whose behavior is problematic. This will initiate investigation and other judicial proceedings if these are deemed appropriate. If you are uncertain whether you wish to make a formal complaint or are uncertain of the process, you may also request a consultation with Amy Teel at the CGE and your program director on-site just to ask more questions and to decide if and how to proceed. Should you be the victim of a crime perpetrated by a
student from another college or university, then your program director can inform you of your rights and the process to take action within that institution and/or with the police or other law enforcement officials on site. Please note that if you have a complaint against a non-HWS student or someone who is not a student at all, the CGE can still advise you about your own options and facilitate support services (such as counseling, medical care) for you as a student in need. While we cannot take judicial action against the perpetrator, we will work with you to determine the reporting options available to you on site. In all instances, if you would like fully confidential assistance, you can call the Center for Counseling and Student Wellness (CCSA) at +1 315 781-3388. An on-call counselor is available after hours for emergencies by calling Campus Safety at +1 315-781-3000/Emergency Line +1 315-781-3333.

5.3 FOR MORE INFORMATION
For more information about sexual misconduct, Title IX complaints (definitions, reporting, judicial processes, etc) HWS students should go to:
http://www.hws.edu/studentlife/sexual_misconduct_resources.aspx

SECTION 6: Coming Back

6.1 REGISTRATION & HOUSING

HWS Registration for Spring

The Office of the Registrar will email instructions to you on how to register when you’re abroad. You will be directed to the Registrar’s webpage for the registration dates and course catalog, which is available online. You should not be at any registration disadvantage due to your off-campus status. Be aware of time differences and remember that there may only be a small window of time for you to register, so plan accordingly. If you will be on a required excursion or break during your registration dates and will not have access to email, you may contact Chris Fitzgerald fitzgerald@hws.edu in the Registrar's office in advance and she can register for you but this option is ONLY for those who will not have internet access. Keep in mind that you can only register you for classes for which you have met the pre-requisite(s), are open to students in your class year, and do not require special permission of instructor. If special permissions are required, you can email the instructor BEFORE registration day, tell him/her you are abroad, state your case and ask him/her to issue the permit. Also, be sure to check before you leave HWS that you do not have a financial or administrative hold on your account or you may be unable to register.

HWS Housing for your return

Fall students

Students who will be abroad for Fall do not participate in the general room selection process. They do not pre-select a space. Instead, they have two options:

- Co-sign with a student who will be abroad for the following Spring: This is a formal contract allowing them to swap spaces when the other goes/returns from abroad.
- Participate in the online selection process in November of the semester they will be away: For students returning to the colleges for the following Spring, an online room selection process takes place in November. Students abroad participate in this process.
There are some exceptions where Fall abroad students are allowed to participate:

- If the student wishes to live off-campus for the Spring semester, they should participate in the off-campus approval process which occurs in the semester before they leave.
- If the student wishes to be considered for a theme house opening when they return, they may participate in the theme house selection process. If they are accepted into the house, they will automatically be waitlisted and invited into the house if a space becomes available. They may also attend the house's room selection meeting and try to identify someone to co-sign with at the meeting.

**Spring students**

Students who will be abroad for the Spring will be sent, electronically, all pertinent information about opportunities and procedures for the following Fall. Before you depart for your term abroad, you will be sent an email from Residential Education spelling out the housing selection process for rooms on campus (or off-campus approvals) for the fall. Room selection will be done online and you will be able to participate in the process exactly at the same time and through the same medium as everyone else on campus.

Please note that only rising seniors will be considered for off-campus housing status and you must apply for off-campus approval by the same process as students on campus. DO NOT SIGN A LEASE UNTIL YOU RECEIVE WRITTEN APPROVAL FROM RESIDENTIAL EDUCATION

6.2 REENTRY AND READJUSTMENT

This information is designed to help you prepare for the transition back “home”. It is organized into two themes: Closing the Circle looks at a few things you can do now to prepare for the next phase of your international experience, coming home (or reentry). Opening New Doors suggests ways you can keep your international experience alive and relevant, including information about some of the programs the CGE offers for returning students.

**CLOSING THE CIRCLE**

Are you ready to leave this place? Have you wrapped up all your academics? Think back to all the times over the last few months (or in those months of planning and anticipation) that you said “before I leave I’d really like to…” Now’s the time to review this list and see if there’s any way to fit a few more of these things in before you go. We hope this will ignite a lifetime passion of travel and intercultural endeavor on your part, but although many students say they will return to their host country again, in reality most do not. So get out there while you can and have as few regrets as possible.

Think about all the photographs you’ve taken over the last few months. Did you really photograph everything that’s important to you? How about what you see on your walk to class every day? Or your host-family? Do you have a photograph of your favorite café or restaurant, or your host-country friends? Don’t end up with a thousand pictures of churches, temples or castles and none of the things that make up your day-to-day life, because it’s those commonplace details you'll think-and talk-about most when you’re back.
An idea: do a “day in the life ” photo-shoot. Photograph your whole day from morning till night, so you can visually answer the question “what was a typical day like”.

PACKING UP
Remember the airline weight limits you worried about before you left? They still apply. Check with your airline if you don’t remember what they are. Now might be a good time to ship a box home if you can. Remember that you’ll likely be tired on the way back, and that jet-lag tends to be worse coming home than going away.

Now might also be a good time to pack up some things you wouldn’t have thought about bringing home otherwise. Think of the food you’ve (hopefully) grown to love over the last couple of months. Is there anything you’d like to share with your family, or just have at home for a taste of your host-country on those days when you’re missing it? Are there any recipes you’d like to have? Now’s the time to ask about them and write them down.

Other things you might want to pack up include memories. If you’ve been keeping a journal, the last few weeks are a great time to reflect on your experience. The times in peoples’ lives that are characterized by change often have a crisper quality to them; every experience seems to be imbued with a deeper meaning. Try to capture this in your writing.

Ask yourself some questions:
- What did I accomplish while abroad?
- What did I learn about myself?
- What did I learn about this country?
- What friends did I make, and what did they teach me?
- What will I miss the most?
- What am I most looking forward to?
- What does this experience mean for my future? Will I live differently now?
- What did I learn about my own country and culture while abroad?
- Do I want to return to this place? What have I left undone?

You’ll want to ask yourself these questions again after you’ve been home for a while, but thinking about them now can be rewarding and can help you put a little closer on your experience.

COMING HOME
The first (and often surprising) thing to know about coming home is that in many ways you will feel like you did when you arrived in your host country a few months ago: exhausted and excited. Probably it will feel as great to be home as it felt to be in your host country for the first few days, though for different reasons. You’ll enjoy some home cooking, calls from old friends, and telling your family about your experiences. You may be thrilled to pull all those clothes you left behind from the drawer and put on something clean for the first time in some weeks.

But, just as your initial elation at being in a new and exciting place was tempered by a realization at how foreign and unfamiliar it felt, your honeymoon period at home may also start to not seem totally right. Things that you expected to be familiar may now seem quite alien. Your ears might find it weird to hear English being spoken everywhere. You might think your family throws too much away. You may balk at spending $50 for a meal out when you know your host family lived off that much for a month. The abundance in the supermarket may stop you in your tracks, so used to getting by with less things have you become. You may be dismayed at how fast-paced U.S. culture is, or
frustrated at how little people actually want to hear about all your experiences (or look at all your pictures). You may not experience every single one of these things, but most of you will experience some of them. The most important thing to realize is that this is totally normal, and the ups and downs you’re experiencing is frequently called “reverse culture shock”. It actually often gets mapped just like the U-curve:

![U-curve diagram]

The most important step in being ready for reverse culture shock is to expect it, and to realize that most of it is caused not by changes in home, but changes in you. You won’t know how far you’ve come until you can reflect on the journey from the place you call(ed) home. This is actually a great time to not only learn about yourself and how you’ve grown while abroad, it’s also a great time to learn about home from a far more objective perspective than you’ve ever had before. Lots of students come back saying that they never felt more American than when they were abroad, and never more foreign than when they were back in the U.S.

The first thing to do is relax. Like culture shock the first time around, you’ll get through this, and end up stronger for the experience. You’ll have your ups and downs, good days and bad. Some of the same coping skills you used to get you through the low points while abroad will serve you well here—reflect in your journals, keep active, rest and eat well, explore your surroundings with new eyes. Soon you will have adjusted, though we hope that you’ve never quite the same as you were before your experience abroad!

OPENING NEW DOORS
While the last section dealt with things you needed to address while still abroad, this section examines your (new) life at home and back on campus. And while we encouraged you to put some closer on your experience abroad, now we’re going to suggest you take the next step—figuring out what doors have opened to you as a result of your experiences.

DO YOU WANT TO STAY INVOLVED WITH STUDY ABROAD?
Get involved. Talk about your semester abroad in your classes. Make a zine about it. Come to Away Café and tell a story that crosses borders. The students who continue their international experiences often go on to international careers, or exciting opportunities like Peace Corps or the Fulbright Program. To start with, consider becoming a Global Ambassador. Ambassadors help the CGE represent programs to prospective students at admissions events, general information sessions for study abroad programs, and general and program-specific orientations, as well as tabling, and talking to classes. Contact Doug Reilly at dreilly@hws.edu.

DO YOU WANT TO LEARN MORE ABOUT INTERNATIONAL CAREERS?
Maybe you think you’d like to make travel a part of the rest of your life. Maybe you’d like to spend a few years after graduation traveling or working abroad before settling down. Career Services and the Center for Global Education present an International Career Workshop every semester. In addition, please visit Career Services and the CGE and learn about some of the many options!
DO YOU WANT TO PUBLISH YOUR WRITING, ART OR PHOTOGRAPHY?
There are several opportunities available to you. There’s a yearly photo contest, usually held in the Spring semester, and the CGE curates a gallery space on the third floor of Trinity Hall called the Global Visions Gallery. GVG hosts individual and group shows, with the goal of opening a new show each semester. If you have an idea for a show, see Doug Reilly. There’s also The Aleph: a journal of global perspectives, published every Spring by the Center for Global Education and an editorial board of students just like you. To submit your work to the Aleph or learn more about the editorial board, email Doug Reilly at the CGE at dreilly@hws.edu.

DO YOU WANT TO SHARE YOUR EXPERIENCES WITH FELLOW STUDENTS?
Learn about becoming a paid Programming Assistant (PA) with the CGE and help orient other students going abroad, help the CGE develop on-campus programs aimed at making HWS a more culturally-diverse place, and help us out with programs like the photo contest, The Aleph, and International Week.

DO YOU WANT TO MAKE A FILM ABOUT YOUR EXPERIENCE ABROAD?
Doug Reilly at The Center for Global Education has been regularly offering a Reader’s College on digital storytelling. Students meet each week to eat, tell stories, learn about making films, and actually make their own three-minute digital story. This is a great way to both process your experience and also create a statement about it that you can share widely. Contact Doug Reilly at dreilly@hws.edu for more information.

DO YOU WANT TO TALK ABOUT YOUR REENTRY EXPERIENCE?
The staff of the CGE love to talk about study abroad. Most of us have studied abroad ourselves - that’s why we do the work we do today. Make an appointment with one of us or just drop in - if we’re available, we’d be more than happy to hear about your experiences. It helps us learn how students perceive our programs, and it gives you a chance to talk to someone who understands.

Our hope is that you’ll take advantage of one or more of these opportunities.

CENTER FOR GLOBAL EDUCATION
THIRD FLOOR TRINITY HALL
315-781-3307
HTH Worldwide Global Health and Safety Services

As an HTH member, you are eligible for Global Health and Safety Services 24 hours a day, 365 days a year.

**What to do in the event of a medical emergency**

Members should go immediately to the nearest physician or hospital and then contact HTH’s Call Center:
- Toll Free Inside the U.S.: 1.800.257.4823
- globalhealth@hthworldwide.com

**What to do if you need to see a doctor**

Contact HTH’s Call Center to schedule your appointment and arrange for direct payment to one of our doctors:
- Toll Free Inside the U.S.: 1.800.257.4823
- globalhealth@hthworldwide.com

**Making an appointment with a physician**: Contact HTH’s Global Health and Safety team to make an appointment for you. If you make your own appointment, contact Global Health & Safety at least 24 hours prior to your appointment to provide the doctor’s office with a “guarantee of payment.” In many countries providers require this at the time of the visit. If this is not arranged prior to the visit, the physician may require payment up front from you.

**Follow-up appointments**: If your physician recommends a follow-up consultation, 48 hours advance notification to HTH Worldwide is needed in order to coordinate this appointment and arrange payment. To request these services, please contact Global Health and Safety globalhealth@hthworldwide.com or +1.610.254.8771.

**HTH Provider Community**

HTH members receive care from health professionals who are English-speaking, Western-trained and have a formal business relationship with HTH.

**Emergency Evacuation and Centers of Excellence**

HTH Worldwide maintains a 24/7 call center to assist members with everything from routine requests to medical emergencies. HTH coordinates emergency services with a worldwide network of Physician Advisors. Members in need of life-saving medical intervention are treated in Centers of Excellence in the U.S. and around the world.

**Well Prepared Profile**

Members are encouraged to plan for their medical needs before embarking on study abroad programs by updating personalized web pages in the Global Health and Safety database. These pages address potential health issues and allow HTH to arrange doctor appointments for members, set up direct pay for the services received and suggest treatment alternatives as necessary.

**mPassport**

HTH offers a number of global health resources designed to promote personal safety by giving members convenient mobile and internet access to these options:
- Choose from over 5,450 selected, English speaking doctors in 182 countries.
- Find selected hospitals and clinics in over 1,400 destinations.
- Search notable pharmacies in over 500 international destinations.
- Translate medication brand names and key medical terms and phrases.
- Receive personalized health and safety alerts via text message or email.
Global Health and Safety Services

Member Services

In case of serious injury or illness contact HTH to:
- Facilitate hospital admissions for emergency care
- Arrange emergency evacuation services

To get the medical care you need, contact HTH to:
- Schedule an appointment with a qualified doctor, dentist or behavioral health professional
- Explain insurance benefits and coordinate direct payments to hospitals and doctors
- Monitor inpatient and outpatient care
- Help you fill prescriptions locally or receive prescription pharmaceuticals while abroad
- Help you replace corrective lenses or medical devices or equipment
- Arrange transportation, escorts, accommodations and visas for medical treatment

To help you manage expected and unexpected medical needs, HTH enables you to:
- Understand health and security risks in your destination
- Select an English-speaking doctor with proper training and credentials
- Identify the best hospitals in your destination
- Make contingency plans to leave a medically underserved area
- Understand treatment options
- Translate brand names of drugs, medical terms and phrases
- Communicate with family members and your organization during a crisis

To meet your special needs, HTH will:
- Coordinate personalized security consultations for specific destinations
- Make referrals for legal assistance
- Arrange repatriation of mortal remains
- Coordinate emergency cash transfers
- Coordinate passport replacement

Internet Resources

HTH Worldwide’s unique Global Health and Safety Resources give travelers the medical information and assistance services they need to travel safely. These databases and tools are available through the internet or personal hand-held mobile devices via mPassport.

Doctor and Hospital Profiles Search the database of profiled HTH doctors and facilities in the HTH contracted community.

Brand Name Drug Translation Guides Find the country-specific brand name under which common prescription and over-the-counter medications are sold.

Medical Phrase and Term Translation Guides Translate idiomatic healthcare terms (“hay fever”, “CAT scan”) and critical healthcare phrases (“When can I travel?”) in six common languages.

CityHealth Profiles® Learn critical information about healthcare services in the world’s most popular destinations including emergency phone numbers, high quality hospitals, vaccination requirements, pharmacy information and more.

Security Profiles – Peruse up-to-date country level information about political climate and communication infrastructure. This is done at city level and focuses on the prevalence of crime and terrorism and on the reliability of police, hotels and transportation.

Health and Safety Alerts – Read alerts that include articles relaying tips on national healthcare systems abroad and healthy travel practices, as well as warnings on health hazards and disease outbreaks around the world. These alerts can be customized, regionalized and personalized.

For a valuable source of timely insights on safe and healthy travel, visit www.healthytravelblog.com

For more information visit www.hthstudents.com